

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6000277	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 06/02/2017
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NAME OF PROVIDER OR SUPPLIER CITADEL CARE CENTER-ELGIN	STREET ADDRESS, CITY, STATE, ZIP CODE 180 SOUTH STATE STREET ELGIN, IL 60123
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S 000	Initial Comments Complaint Investigation 1773205/IL94350	S 000		
S9999	Final Observations Statement of Licensure Violations 300.1210b) 300.1210d)1) 300.1210d)2) 300.3220f) 300.3240a) Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered. 2) All treatments and procedures shall be administered as ordered by the physician.	S9999	<h2>Attachment A</h2> <h3>Statement of Licensure Violations</h3>	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

06/15/17

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S9999	<p>Continued From page 1</p> <p>Section 300.3220 Medical Care</p> <p>f) All medical treatment and procedures shall be administered as ordered by a physician. All new physician orders shall be reviewed by the facility's director of nursing or charge nurse designee within 24 hours after such orders have been issued to assure facility compliance with such orders. (Section 2-104(b) of the Act)</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These Requirements are not met as evidenced by:</p> <p>Based on interview and record review the facility failed to ensure all hospital discharge medication orders are followed and provided to residents.</p> <p>This failure resulted in R1 not receiving 8 of 16 medications for 3 weeks (from April 25, 2017 through May 15, 2017 - 21 days). These medications includes anticoagulant, antiarrhythmic and diuretic medications. On May 15, 2017 R1 developed severe congestion and shortness of breath and was admitted to hospital intensive care unit with diagnoses including sepsis, pneumonia and congestive heart failure.</p> <p>This applies to 1 of 3 residents (R1) reviewed for medication administration in the sample of 6 residents.</p> <p>The findings include:</p> <p>R1's electronic clinical record showed R1 was admitted to the facility on April 24, 2017 with</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>diagnoses to include cerebral infarction due to unspecified occlusion or stenosis of unspecified cerebral artery, dysphagia following non-traumatic intra cerebral hemorrhage, congestive heart failure and atrial fibrillation.</p> <p>R1's hospital discharge medication list dated April 24, 2017 includes 3 pages (marked as page 1, 2 and 3) of medication orders that includes 16 scheduled medications and 4 medications as needed (prn). All of these medications were transcribed to the Physician Order Sheet and to R1's Medication Administration Record (MAR).</p> <p>On April 25, 2017 R1's Physician Order Sheet showed 8 of these hospital discharged medications were discontinued.</p> <p>These medications are as follows:</p> <ol style="list-style-type: none"> 1. Amiodarone HCL 200 mg, give one tablet by mouth one time a day - for Atrial fibrillation. 2. Eliquis (Anticoagulant) 5 mg give one tablet per mouth Twice a Day - for stroke and deep vein thrombosis. 3. Lasix (Diuretic) 20 mg one tablet Twice a Day for diastolic heart failure. 4. Atorvastatin Calcium 40 mg one tablet by mouth at bedtime for hyperlipidemia. 5. Cyanocobalamin 500 mcg give one tablet for anemia. 6. Ferrous Gluconate give one tablet Twice a Day for anemia. 7. Vitamin D3 50000 unit one capsule every Saturday for Vitamin D deficiency and, 8. Albuterol Sulfate Nebulization (2.5 mg/3 ml) 0.083% 3mg/ml inhale orally via nebulizer every 6 hours as needed for shortness of breath. <p>On May 30, 2017 at 1:30 PM, the Administrative staff (E1 (Administrator), E2 (Director of Nursing)</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>and E11 (Assistant Director of Nursing) stated they are aware of these medication errors and they investigated it. They explained that the admitting nurse copied from the "active" hospital medication list, not from the discharge medication list/instruction form. Then a nurse (E6) came in the next day (April 25, 2017) and discontinued some of R1's medications without consulting the Physician.</p> <p>There was no documentation found in R1's electronic clinical record or presented as to why these medications were discontinued or that the attending physician was notified.</p> <p>On May 31, 2017 at 12:20 PM, E6 (Nurse) stated, "The Director of Nursing (E2) brought R1's chart to me (on April 25, 2017) and said we (Director of Nursing and Assistant Director of Nursing) were doing chart audit and realized the admitting nurse used the active medication list from the hospital, not from the discharge list. E2 told me two times to correct it. E2 gave me two pages of the hospital-discharged orders and the stuff (medications) that I didn't see I discontinued it."</p> <p>These medication errors were not found until Z2 (Nurse Practitioner) reviewed R1's chart on May 15, 2017 (21 days after admission).</p> <p>On June 1, 2017 at 11:20 AM, E8 (Nurse) stated, "R1 was very congested. I do not need to use a stethoscope. I can hear him from the hallway, he was gurgling so loud, so I asked the Nurse Practitioner (Z2) to come and evaluate him."</p> <p>On June 1, 2017 at 12:40 PM Z2 reviewed her progress notes and explained, "On May 15, 2017 I was asked by the nurse (E8) to evaluate R1 due to increasing shortness of breath, congestion,</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>probably pneumonia versus aspiration. That was my first consult to R1 so I reviewed his medical records from the hospital and found that some medications prescribed from the hospital were not carried over. These medications are important to be continued. R1 has a pacemaker, history of atrial fibrillation, swollen lower extremities, congestive heart failure at that day he was so congested. Not giving the medications could have triggered something so I re-ordered it. The Amiodarone HCL (antiarrhythmic medication), the Lasix (diuretic), and the Eliquis (anticoagulant) - these are all important and he needed those medications. I reported this error to the Director of Nursing."</p> <p>Z2 also stated, "When I evaluated him he was very congested and his lower extremities were edematous/swollen. He was diagnosed with Congestive Heart Failure (CHF); that is why the Lasix was ordered as a result of R1's missing the diuretics his Congested Heart Failure exacerbated."</p> <p>On June 1, 2017 at 3:02 PM via phone, Z3 (Attending Physician) stated, "I never recall getting a call from any facility staff asking about these medications to be discontinued. My practice is to approve or follow all hospital discharge orders. In his case, R1 is very fragile and he is very high risk; discontinuing those medications could affect him adversely."</p> <p>On June 1, 2017 at 11:30 AM, the facility Admission Director presented hospital history and physical and emergency record and stated, R1 is currently in the hospital Intensive care unit, comatose and has diagnoses to include acute sepsis, pneumonia and Congestive Heart Failure.</p>	S9999		

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