STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6000756	A. BUILDING _____ B. WING _____	06/27/2019

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HERITAGE HEALTH-JACKSONVILLE	873 GROVE STREET JACKSONVILLE, IL 62650

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S 000	Initial Comments Annual Health Statement of licensure violations	S 000		
S9999	Final Observations 300.1210b) 300.1210d)5) 300.3240a) Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures: d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.	S9999	**Attachment A** **Statement of Licensure Violations**	

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S9999	Continued From page 1	S9999		

Section 300.3240 Abuse and Neglect
a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.

These requirements were not met as evidenced by:

Based on observation, interview, and record review, the facility failed to timely identify, assess, monitor and treat pressure ulcers for 1 of 6 residents reviewed for pressure ulcers in a sample of 42. This failure resulted in the deterioration of ulcers for R39.

Findings include:

On 6/24/19 at 2:30 PM, V9 Licensed Practical Nurse, (LPN), removed the dressing to R39's left heel, not dated. V9 stated, "My order is skin prep, but it's not going to be the answer today. It's too open, we need to get a new treatment order." R39's wound, had a foul odor and the left heel was black with red drainage. V9 cleansed the wound and performed wound care. R39's left heel was not off loaded, when V9, left the room.

On 6/25/19 at 11:55 AM, R39's heels not off loaded.

R39's Physician Order Sheet (POS) dated 6/24/19, documents diagnosis, Peripheral Vascular Disease, Anemia, Atrial Fibrillation, Atherosclerotic Heart Disease, Myocardial Infarction, Diabetes. Orders written on 5/16/19, documents, "May see facility wound MD to evaluate and treat any wounds as needed."

R39's Minimum Data Set (MDS) dated 4/26/19

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S9999	Continued From page 2	S9999		

documents, Brief Interview for Mental Status (BIMS) score of 14, indicating cognitively intact. The MDS further documents, Functional Status 3/3 needs extensive assist of 2 for Activities of Daily Living (ADLs).

R39's Braden scale dated 6/20/19 documents Braden Score is 12 (High Risk).

R39's Ulcer Care Plan-Treatment Plan documents R39 developed an in-house deep tissue injury (DTI) discovered on 6/14/19 with measurements of 4 X 4.5 centimeters (cm). Treatment orders are Calcium Alginate, ABD, (High Absorbency Pad) and kling.

On 6/20/19 R39's Ulcer Care Plan-Treatment Plan documents, wound measurements 3.7 X 3.7 cm color black. Keep heel off loaded, use skin prep every day.

On 6/26/19 R39's Ulcer Care Plan-Treatment Plan documents R39's wound measurements are 5.9 X 5.9 cm with serosanguinous drainage, odor present, color of wound is black/yellow.

R39's Care Plan dated 4/19/19 documents-Focus: Risk for skin integrity related to need for assist with repositioning, frequent incontinence and diagnosis of arthritis which causes limited range of motion (ROM) and movement to bilateral upper and lower extremities. Interventions: (include) Treatments as ordered.

R39's nurses notes, dated 6/24/19, documents, foul odor to left outer heel. Optifoam dressing had dark red drainage when removed. V9, LPN, cleansed area with wound wash, area black in center with open edges. Nurses notes dated

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6/25/19 document, Dressings were changed as ordered. Scabs/DTI's intact to toes. Left heel blister has burst, some loose skin remains. Black/dark purple unstageable tissue under. Slight odor with moderate amount of serosanguinous drainage. Denies pain to area, right posterior calf wound edges, red in color, wound bed is yellow, moderate amount serous drainage, he states it tender to touch. Pressure relief boot in place, offloading heels/legs.

V24's, (wound doctor), Initial Wound Evaluation and Management Summary documents, V24, began seeing R39 on 5/22/19, for multiple arterial wounds and wounds due to cellulitis. V24, saw R39 in the facility on 6/19/19, documentation of 6/19/19 visit includes treatments to arterial wound of right lower leg, arterial wound of the left distal first toe, arterial wound of the left, distal third toe, arterial wound of the left, distal, fourth toe, arterial wound of the right distal second toe, arterial wound of the left second toe. No documentation that V24 saw R39's left heel.

On 6/25/19 at 12:10 PM, V3 Assistant Director of Nurses (ADON), stated, (R39's) wound was a deep tissue injury, but is now an unstageable pressure sore, I didn't make rounds with (V24) last week, so I did not tell her about the new wound."

On 6/25/19 at 3:55 PM V2, Director of Nurses, (DON), stated, "The nurse should notify the wound doctor of a new wound or a change in a wound."

On 6/26/19 at 9:00 AM V30, Registered Nurse, (RN), stated, "When I made rounds with (V24) on 6/19/19 I did not tell (V24) about (R39's) wound on the left heel, because I was not aware of it,

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S9999	Continued From page 4 (R39's), form was not placed in the right file." On 6/27/19 at 11:30 AM, V3 stated, "I expect (R39's) heels to be offloaded, I know they have not been and I talked to the nurses about that today." (B)	S9999		