

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6002950</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>01/06/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>FAIR HAVENS SENIOR LIVING</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1790 SOUTH FAIRVIEW AVENUE DECATUR, IL 62521</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments	S 000		
S9999	<p>Complaint Investigation #20610040/IL129800</p> <p>Final Observations</p> <p>Statement of Licensure Violations:</p> <p>300.610 a) 300.3240 a) 300.3240 e)</p> <p>Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. e) Employee as perpetrator of abuse. When an investigation of a report of suspected abuse of a resident indicates, based upon credible evidence, that an employee of a long-term care facility is the perpetrator of the abuse, that employee shall immediately be barred from any further contact with residents of the facility, pending the outcome of any further investigation, prosecution or disciplinary action against the</p>	S9999	<p><b>Attachment A</b> <b>Statement of Licensure Violations</b></p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X8) DATE
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S9999	<p>Continued From page 1 employee.</p> <p>These regulations are not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to prevent misappropriation of resident's(R1) property, failed to operationalize their abuse prevention policy by failing to prevent misappropriation of a residents's (R1) credit card, failed to perform a complete investigation, and failed to perform an employment background check . R1 is one of three residents reviewed for misappropriation in the sample of three.This failure resulted in \$1747.99 of unauthorized charges being made to R1's credit card account immediately following R1's death in the facility.</p> <p>Findings include:</p> <p>R1's Face Sheet (undated) documents R1 admitted to the facility on 11/6/2020, and died in the facility on 11/24/2020.</p> <p>R1's credit card statement (12/12/2020) documents charges for the period from 11/4/2020 to 12/3/2020, including 22 unauthorized charges totaling \$1747.99 beginning the day immediately after R1's death in the facility. The same record documents 11 of the 22 charges were made in local city and four of the 22 charges were made at a gas station located 0.4 miles from the facility.</p> <p>The Facility Incident Report Form (1/5/2020) documents V3 (R1's Representative) reported to the facility on 12/29/2020 unauthorized charges were made to R1's credit card while a resident of the facility.</p> <p>On 12/31/2020 at 10:15AM, V3 reported canceling R1's credit card on 12/2/2020, and then</p>	S9999			

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S9999	<p>Continued From page 2</p> <p>receiving R1's credit card statement on 12/16/2020, and noticing unauthorized charges following R1's death in the facility on 11/24/2020. V3 reported R1 would not have authorized anyone to use R1's credit card.</p> <p>On 12/31/2020 at 10:15AM, V3 reported V1 (Administrator) informed V3 on 12/29/2020 the facility thought they knew what staff member took R1's credit card.</p> <p>On 12/31/2020 at 3:08PM, V2 (Director of Nursing) reported based on the R1's credit card charges following R1's death in the facility, the facility thinks the staff member who may have taken R1's card was V5 (Licensed Practical Nurse). V2 was not aware if V5 was suspended pending the outcome of the facility investigation of R1's misappropriated credit card.</p> <p>On 1/4/2021 at 12:49PM, V8 (Social Services Director) reported facility staff are supposed to complete a property Inventory Record documenting a resident's personal property brought with them upon their admission to the facility. At 1:15PM, V8 reported not knowing if R1 had an Inventory Record completed at the time of admission, or if facility staff attempted to find one for R1 following V3's report to the facility of R1's credit card theft and unauthorized use. V8 reported if a resident declines to have property held by the facility, then staff will chart the resident's property being kept by the resident, and V8 or the nurse or whoever admits the resident does the charting.</p> <p>On 1/4/2021 at 1:27PM, V3 stated, "I am horrified, it is awful that someone would do that. That is a new low, the fact that the day after (R1) died, they started spending on (R1's) credit card."</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>V3 stated R1 would have been "horrified" about having R1's credit card stolen and used after R1's death in the facility.</p> <p>On 1/4/2021 at 2:05PM, V2 (Director of Nursing) stated, "I am not sure" if R1 had a property Inventory Record completed at the time of R1's admission and if the Inventory Record is not in R1's electronic medical record, it probably was not done by facility staff." V2 reported the facility process for handling a resident's credit card is to ask to inventory the property if the resident wants to keep the property in their possession while at the facility.</p> <p>On 1/4/2021 at 2:05PM, V2 reported the facility determined V5 was involved with R1's misappropriated credit card because many of the unauthorized charges were made at locations in a local city, V5's place of residence.</p> <p>On 1/5/2021 at 9:47AM, V9 (R1's friend) reported retrieving R1's personal property from the facility following R1's death, and noting R1's wallet did not contain R1's credit card.</p> <p>On 1/5/2020 at 1:21PM, V3 reported R1 did not have any outside visitors the entire time he was a resident at the facility so no opportunity existed for anyone other than facility staff to misappropriate R1's credit card.</p> <p>On 1/5/2021 at 2:12PM, V7 (R1's friend) reported transporting R1 to the facility for admission on 11/6/2020. V7 reported R1 possessed R1's wallet at the time of the admission.</p> <p>On 1/5/2021, R1's electronic medical record (undated) did not contain any property Inventory Record for R1 or any charting documenting R1's</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>property at the time of admission.</p> <p>The facility Final Incident Report (1/5/2021) does not document the suspicion or investigation of V5 in relation to R1's credit card misappropriation. V5's personnel file (undated) does not document any background employment checks for V5 prior to V5's employment at the facility. On 1/4/2020 at 3:45PM, V2 stated V5's personnel file was complete (containing all personnel records related to V5's employment at the facility).</p> <p>Employee work schedules (undated) document V5 actively worked in the facility from 11/20/2020 to 11/30/2020. On 1/4/2021 at 2:05PM, V2 reported V5 did provide care to R1 during V5's employment with the facility.</p> <p>The facility Abuse Prevention Program Policy (undated) documents: "Residents have the right to be free from abuse, neglect, exploitation, misappropriation of property or mistreatment. This includes but is not limited to corporal punishment, involuntary seclusion, and any physical or chemical restraint not required to treat the resident's medical symptoms." The same record documents the facility will complete pre-employment screening of employees.</p> <p>The facility Background Screening Investigations policy (12/2006) documents: "The Personnel/Human Resources Director, or other designee, will conduct employment background checks, reference checks and criminal conviction checks (including fingerprinting as may be required by state law) on persons making application for employment with this facility. Such investigation will be initiated in accordance with state regulatory guidelines pertaining to employment or offer of employment." The same</p>	S9999		

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S9999	Continued From page 5  record also documents: "For any licensed professional applying for a position that may involve direct contact with residents, his/her respective licensing board will be contacted to determine if any sanctions have been assessed against the applicant's license."  (B)	S9999			