

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6001267</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>01/02/2020</b>
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NAME OF PROVIDER OR SUPPLIER  <b>AMBERWOOD CARE CENTRE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2313 NORTH ROCKTON AVENUE ROCKFORD, IL 61103</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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S 000	Initial Comments  Complaint Investigation 1919321/IL118526	S 000		
S9999	Final Observations  Statement of Licensure Violations  300.610a) 300.1010h) 300.1210b) 300.1210d)3) 300.3240a)  Section 300.610 Resident Care Policies  a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.1010 Medical Care Policies  h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan	S9999		

**Attachment A**  
**Statement of Licensure Violations**

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  Electronically Signed	TITLE	(X6) DATE <b>01/22/20</b>
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S9999	<p>Continued From page 1</p> <p>of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident</p> <p>These regulations were not met as evidence by:</p> <p>Based on interview and record review, the facility failed to notify a resident's physician of a change</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>in condition for 1 of 3 residents (R1) reviewed for physician notification in the sample of 3. This failure resulted in delay of treatment for R1 and R1's condition deteriorating into cardiopulmonary arrest.</p> <p>The findings include:</p> <p>R1's electronic admission record printed on 12/31/19 showed R1 was admitted to the facility with diagnoses including hypertension, type 2 diabetes, obesity, chronic kidney disease stage 3 and acute kidney failure.</p> <p>R1's local hospital records dated 11/7/19 showed R1 was discharged from the hospital in fair condition and was alert and oriented x 4 with some confusion. R1 was not receiving oxygen treatment upon discharge from the local hospital.</p> <p>R1's nursing progress notes dated 11/8/19 showed at approximately 12:30 AM, V9 (Certified Nursing Assistant-CNA) informed V3 (Registered Nurse-RN) that (R1) complained of shortness of breath, oxygen saturation in low 80's. Increased oxygen to 3 liters, same oxygen blood level. Increased oxygen to 4 liters nasal cannula, oxygen blood level raised to 92-96%. (R1) stated he felt better, breathing not as labored. Frequently check on (R1) and oxygen levels ranging from 90-96% on 4 liters nasal cannula. At around 1:15 AM, V3 checked on (R1), noted labored breathing and oxygen saturation levels of 76% on 4 liters nasal cannula, V3 called V10 (facility medical director) at 1:22 AM to inform of situation, she ordered for (R1) to be sent to local hospital for evaluation. V3 went to assess (R1) and obtained vital signs. Blood pressure 217/138 and oxygen level 60%. V3 noted (R1) stopped breathing, performed sternum rubs. Local</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>emergency response arrived at that time and initiated cardiopulmonary resuscitation and life saving measures.</p> <p>R1's physician death summary dated 11/18/19 showed R1 expired on 11/17/19 due to complications from cardiopulmonary arrest.</p> <p>On 12/31/19 at 3:00 PM, V3 stated, "A change in condition is described as any change in vital signs, altered mental status or if a resident has any change from baseline. When a change in condition is identified, I check vital signs and then try to correct them if I am able to. We have standing orders to apply oxygen at 2 liters to keep oxygen levels above 90%. If we have to go above that, we administer the oxygen and call the physician. I would call the physician in the morning if I can get the resident stable even if I have to go above the 2 liters."</p> <p>On 12/31/19 at 3:35 PM, V9 CNA stated, "We noticed (R1) was having a hard time breathing and V3 started monitoring him, she eventually called 911 but it wasn't for awhile after I reported the change to her."</p> <p>On 12/31/19 at 10:50 AM, V6 (Licensed Practical Nurse-LPN) stated, "A resident that needs oxygen therapy titrated up to 4 liters is definitely a change in condition. Our policy is to assess the resident and then notify the patient's physician or on-call doctor. The entire process should only take about 5 minutes as this is an urgent situation."</p> <p>On 12/31/19 at 11:40 AM, V2 (Director of Nursing-DON) stated, "For a resident with a change in condition, the physician should be notified as soon as possible. Standing orders can be initiated for all newly admitted residents. We</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>do not have any type of standing orders that are specific to disease processes, just general admitting standing orders. Oxygen therapy is not on our standing orders."</p> <p>On 12/31/19 at 2:15 PM, V8 (Nurse Practitioner) stated, "I would expect to be notified for the facility to obtain an order for oxygen and a change in condition. The physician should be notified of abnormal vital signs immediately."</p> <p>The facility's Change in a Resident's Condition or Status policy with a revision date of 5/2017 showed, "Our facility shall promptly notify the resident, his or her Attending Physician, and representative of changes in the resident's medical/mental condition and/or status...d. significant change in the resident's physical/emotional/mental condition. e. need to alter the resident's medical treatment significantly...2. A "significant change" of condition is a major decline or improvement in the resident's status that: a. will not normally resolve itself without intervention by staff or by implementing standard disease-related clinical interventions. b. Impacts more than one area of the resident's health status."</p> <p style="text-align: center;">(A)</p>	S9999		
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