

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6005888	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 10/14/2020
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NAME OF PROVIDER OR SUPPLIER MATTOON REHAB & HCC	STREET ADDRESS, CITY, STATE, ZIP CODE 2121 SOUTH NINTH MATTOON, IL 61938
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S 000	Initial Comments Complaint Investigation 2067972/IL127551	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1210b) 300.3210f) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing	S9999	<p>Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>Section 300.3210 General</p> <p>f) The facility shall make reasonable efforts to prevent loss and theft of residents' property. Those efforts shall be appropriate to the particular facility and may, for example, include, but are not limited to, staff training and monitoring, labeling property, and frequent property inventories.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on record review and interview, the facility failed to ensure R1 and R2 were not subjected to misappropriation, exploitation, and theft of property by an employee. This failure affects two residents (R1, R2) out of six reviewed for misappropriation. This failure resulted in financial and emotional/psychosocial harm to R1. This failure also resulted in financial harm to R2.</p> <p>Findings include:</p> <p>The facility's Abuse Prevention and Prohibition Policy dated November 2018 documents each resident has the right to be free from abuse, residents must not be subjected to abuse by anyone, the facility prohibits abuse of residents, and also prohibits misappropriation of resident property.</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>1. The facility's Final Report dated 10/2/20 documents R1 resided at the facility 7/31/20 through 9/5/20. This same report documents R1 experienced medical diagnoses including Myocardial Infarction (heart attack), Chronic Obstructive Pulmonary Disease, Respiratory Failure, Dyspnea, Malignant Neoplasm of Prostate, and Anxiety. This Final Report documents R1 reported to the facility that R1's state paid LINK card (public assistance) was missing and had been used by someone other than R1's self, and R1 was reporting the possibility it could have been a facility employee but could not understand how someone could obtain R1's PIN (personal identification number) for the card. This report documents that during a police investigation, a facility employee (V3/Certified Nursing Assistant) was identified on camera using R1's LINK card.</p> <p>On 10/13/20 at 9:24 am, V1 (Administrator) stated, "I did work with (V10/Local Police Officer) in identifying a photo of the person using (R1's) LINK card, and it was one of my employees (V3). V3 was working at that time so I brought V3 outside to the officer and suspended V3 pending the outcome of the investigation. V3 confessed to the theft of the LINK card and that V3 had obtained R1's personal information from R1's wallet by taking a picture of identification."</p> <p>On 10/13/20 at 11:12 am, V3, (former) Certified Nursing Assistant, stated, "I did take a LINK card from R1. I know I did something bad. I did get arrested."</p> <p>On 10/13/20 at 4:18 pm, R1 stated, "The day after I got out of (discharged from) the facility, my brother and a friend came over to help me clean out my cupboards because I had been in the</p>	S9999		

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S9999	Continued From page 3 hospital and facility for 2 months. Then when I went to replenish my supplies, I couldn't buy anything because I couldn't find my LINK card. I called the facility, the police, and my home care agency. I had about 750 dollars on the card when I went into the facility. My normal amount I received on the card for my food was around 55 dollars per month. Then with all this Covid (human coronavirus pandemic) stuff, the state was giving extra money for people with food stamps, but I never spent any of the extra money because I half expected the state would want that money back at some point. It was about 3 weeks later I found out it was an employee at the facility who took the card and had taken a picture of my social security card in order to be able to change my PIN. All of that money was gone, and the card was reloaded at the beginning of September with about 180 more dollars and all of that was spent except for 1 dollar 50 cents. I missed out on buying groceries for nearly a month during September until I got a new card and new PIN at the beginning of October. My family and friends helped feed me during most of September. It wasn't a good feeling being a burden when I had to rely on other people to buy me food." According to R1's accounting, the balance of the card was \$928.50 at the time it was taken. 2. The facility's Final Report dated 10/2/20 documents V3 (former Certified Nursing Assistant) had admitted to taking \$100.00 (cash) from another resident (R2). This report documents R2 had medical diagnoses including Malignant Neoplasm of the Lung, Cellulitis, Cognitive Impairment, Dyspnea, Pneumonia, Urinary Tract Infection, Chronic Obstructive Pulmonary Disease, and Anxiety. R2's record reflects R2 no longer resides in the facility.	S9999		

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S9999	Continued From page 4 On 10/13/20 at 11:12 am, V3 stated, "I know I did some bad things. I did take money from R2." V3's Employee Corrective Action Form dated 9/29/20 documents V3 was terminated from employment due to a Category 1 offense for Gross Misconduct, Immediate Discharge, including resident abuse and admitted stealing money from residents. (B)	S9999			