

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6012173	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 08/18/2020
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NAME OF PROVIDER OR SUPPLIER WESTCHESTER HEALTH & REHABILITATION	STREET ADDRESS, CITY, STATE, ZIP CODE 2901 SOUTH WOLF ROAD WESTCHESTER, IL 60154
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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S 000	Initial Comments Licensure Complaint Survey: #2094607 / IL123832 - 300.3240 cited	S 000		
S9999	Final Observations Statement of Licensure Violation: Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act) (A, B) b) A facility employee or agent who becomes aware of abuse or neglect of a resident shall immediately report the matter to the facility administrator. (Section 3-610 of the Act) e) Employee as perpetrator of abuse. When an investigation of a report of suspected abuse of a resident indicates, based upon credible evidence, that an employee of a long-term care facility is the perpetrator of the abuse, that employee shall immediately be barred from any further contact with residents of the facility, pending the outcome of any further investigation, prosecution or disciplinary action against the employee. (Section 3-611 of the Act) This regulation was not met as evidenced by: Based on interview and record review the facility failed to ensure that two resident (R2, R3) reviewed were free from abuse from staff when providing assistance with feeding and from misappropriation of resident's personal belongings .	S9999	<p>Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>Incident Report dated 5/14/2020 indicates that Business office employee came to administrator with concerns of V8, Certified Nursing Assistant (CNA) and how the CNA was feeding a resident. Employee stated that V8 was holding R2's nose in order to get to her to open her mouth to eat. V8 is suspended pending investigation and further investigation initiated, immediately. Family and MD notified.</p> <p>6/30/2020 at 10:44AM V2 (Director of Nursing/DON; Former Administrator) stated that it was reported to her by a staff member that a CNA was holding the resident's nose while feeding her. V2 stated that video footage is only saved for 30 days. V2 stated that there was another incident where the same CNA was involved in another incident where R3's rings were missing. V8 (CNA) was seen going into R3's room, however video footage doesn't showed V8 taking the rings because there is no cameras in resident's rooms.</p> <p>Incident Report dated 5/18/2020 indicates video footage was watched in regards to the incident and it was verified that this happened. Interviewed V8 to get statement. She did admit to holding resident's nose closed in order to get her to open her mouth.</p> <p>Facility's Policy "Abuse and Neglect Prohibition Revised July, 2018 states, "Each resident has the right to be free from abuse, neglect, mistreatment, injuries of unknown origin, misappropriation of resident property, exploitation, corporal punishment, involuntary seclusion and any physical or chemical restraint not required to treat the resident's medical symptoms." "Physical abuse includes, but not limited to,</p>	S9999		

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S9999	Continued From page 2 hitting, slapping, pinching, and kicking. It also includes controlling behavior through corporal punishment. Misappropriation of resident property means the deliberate misplacement, exploitation, or wrongful, temporary. Or permanent use of a resident's belongings or money without the resident's consent." (B)	S9999		