STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6001283	A. BUILDING: _____ B. WING _____	C 06/26/2020

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BRIA OF RIVER OAKS	14500 SOUTH MANISTEE BURNHAM, IL 60633

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments Licensure Complaint Investigation: 2092460/IL00121571-300.3240 2092600/IL00121706-300.3240	S 000		
S9999	Final Observations Statement of Licensure Violations: Cited 300.3240a) Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. These regulations are not met as evidenced by: Based on interviews and record reviews, the facility failed to ensure a resident (R1) was free from abuse. This affected 1 out of 3 residents reviewed for abuse. This failure resulted in R1 receiving "a blunt assault to left eye with left globe-rupture." Findings include: On 6/25/2020 10:07 AM, record review of R1's progress note, dated 3/28/2020 07:45, reads: "Resident was noted to have bleeding to left eye and was agitated and unable to state what happened." On 6/25/2020 10:45 AM, surveyor reviewed Facility Incident Report Forms related to the 3/28/2020 incident. Facility Incident Report Form reads R1 and V14 (CNA, Certified Nursing Assistant) as the individuals involved in the incident. Final report reads: "While the evidence	S9999	**Attachment A** **Statement of Licensure Violations**	

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S9999	Continued From page 1	S9999		

is inconclusive it leads to the following conclusion: C.N.A. had a broom, the broom caused injury to [R1's] eye. Have to substantiate abuse although we cannot determine the intention whether it was an accident or intentional." V13's (Resident Services) written statement is attached to Facility Incident Report Forms. It reads "I [V13] was in Back of the annex when [V14] came to get me when [R1] was giving them complications. [V14] then removed the chairs from [R1] Room and [R1] then picked up the chair and threw it at [V14]. [V14] then took the Broomstick and hit [R1] with it."

On 6/25/2020 11:15 AM, V5 (CNA, Certified Nursing Assistant) stated if a resident is having a behavior, staff is to call the supervisor to talk to the resident. V5 stated staff are not to hit the residents.

On 6/25/2020 12:13 PM, V8 (Resident Services Supervisor) stated if a resident is having a behavior, staff is to calmly approach the resident. Staff is to find the cause of the disruption and try to deescalate the situation. V8 stated staff is to call for help and have social services and nursing involved.

On 6/25/2020 12:54 PM, V9 (Personnel) stated V14 was terminated due to the 3/28/2020 incident.

On 6/25/2020 1:00 PM, record review of V14's Termination Notification reads: "[V14] was involved in an incident on 3/28/20 which led to an injury to a resident."

On 6/25/2020 1:22 PM, V12 (Nurse) stated on 3/28/2020 staff members informed [V12] that R1's eye was bleeding. Per V12, R1 stated

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S9999	Continued From page 2 someone hit [R1]. On 6/25/2020 2:57 PM, V1 (Administrator) stated V14 was terminated due to the incident on 3/28/2020. V1 stated V14 was seen in R1's room and V14 was seen with the broom. V1 stated R1 received an injury with the broom which led to V14's termination. V1 stated V14 had no reason as to why V14 would have the broom. V1 stated there is no reason for V14 to hit R1 with the broom. V1 stated it is not part of a CNA's duty to hit a resident with a broom. On 6/25/2020 3:11 PM, V13 stated the written statement was written and signed by V13. V13 stated written statement is factual. V13 stated on 3/28/2020, V14 came for help stating R1 was acting up. V13 stated while on the way back to R1's room, V14 grabbed a broomstick from V15's (Housekeeping) cart located in the hallway. V13 stated V14 told R1 that [R1] was not allowed to have two chairs. R1 told V14 to leave the chairs alone but V14 yelled stating R1 could not have two chairs. V13 stated R1 picked up the chair and tossed it towards V14. V13 stated V14 then started speaking in another language and started jabbing R1 with the broomstick. V13 stated by the time [V13] realized what V14 did, R1 was holding [R1's] eye. On 6/26/2020 11:28 AM, record review of R1's care plan reads: "Focus: [R1] is at risk for potential abuse and neglect due to [R1's] diagnosis of Dementia. [R1] present with bx such as being anchored in delusional thoughts, becoming easily agitated and anxious." Last revision on 02/24/2020. R1's care plan also reads: "Goal: Staff will monitor well being of [R1] and others around [R1]. [R1] will have no episodes of being the recipient /aggressor of	S9999		

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S9999	Continued From page 3 abuse and neglect." Last revision on 3/13/2020. On 6/26/2020 11:40 AM, record review of R1's initial hospital records read final diagnosis of "s/p (status post) blunt assault to left eye with left globe-rupture." Hospital records read R1 was transferred to a higher acuity hospital for trauma care. On 6/26/2020 11:57 AM, record review of facility's abuse policy, last revised on 9-2017, reads: "This facility affirms the right of our resident to be free from abuse, neglect, exploitation, misappropriation of property or mistreatment." (A)	S9999		