

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6013106	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 02/13/2019
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NAME OF PROVIDER OR SUPPLIER INTEGRITY HC OF COLUMBIA	STREET ADDRESS, CITY, STATE, ZIP CODE 253 BRADINGTON DRIVE COLUMBIA, IL 62236
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S 000	Initial Comments	S 000		
	Complaint #1940626\IL109044			
S9999	Final Observations	S9999		
	Statement of Licensure Violations			
	300.610a)			
	300.1010h)			
	300.1210b)			
	300.3210o)			
	300.3240a)			
	Section 300.610 Resident Care Policies			
	a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility.			
	Section 300.1010 Medical Care Policies			
	h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's			

Attachment A
Statement of Licensure Violations

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
		03/08/19

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S9999	<p>Continued From page 1</p> <p>plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>Section 300.3210 General</p> <p>o) The facility shall also immediately notify the resident's family, guardian, representative, conservator and any private or public agency financially responsible for the resident's care whenever unusual circumstances such as accidents, sudden illness, disease, unexplained absences...</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on record review and interview, the facility failed to assess and identify a significant need to</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>alter medical treatment for one of three residents (R1) reviewed for the use of anticoagulant medications and a change in condition in the sample of 13. This failure resulted in R1 being hospitalized for altered mental status, acute respiratory failure secondary to bilateral pulmonary emboli and right heart strain.</p> <p>Finding includes:</p> <p>R1's Minimum Data Set, dated 12/29/2018 documents he is severely impaired with cognition and decision making, and requires extensive assistance with all Activities of Daily Living (ADL).</p> <p>R1's Electronic Health Record (EHR) documents he was admitted on 12/22/2018 with the diagnoses, in part, of Chronic Pulmonary Embolism (PE), Alzheimer's Dementia with Behavioral Disturbance and Hemorrhagic Encephalopathy.</p> <p>The Physician's Order Sheet for December 2018 and January 2019 documents R1 has an order for the anticoagulant medications Eliquis (Apixaban) 5 milligram (mg), one by mouth (po), twice daily (BID) and Aspirin 81 mg enteric coated (EC), one po daily.</p> <p>R1's Medication Administration Record (MAR) for 12/2018 documents R1 refused Aspirin 81 mg on 12/22, 12/25, 12/26, 12/29, 12/30, and 12/31 and refused Eliquis 5 mg on 12/23, 12/26, 12/27, 12/29, 12/30 and 12/31/2018. There is no documentation in R1's Nurses Notes in December 2018 that V7, Physician or V10, Nurse Practitioner (NP) was notified of R1's refusals.</p> <p>V10's Progress Note documents R1 was seen on 12/27/2018, but there is no documentation related</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>to his medication refusals. The Progress Note documents, in part, "New admit from hospital with DX (diagnoses): Sepsis, Chronic PE (pulmonary embolism) Alzheimer's Dementia. Pt. (patient) poor historian r/t (related to) dementia. Remain stable. Continue to monitor."</p> <p>R1's MAR for 1/2019 documents his refusal of Aspirin 81 mg on 1/2, 1/3, 1/4, 1/5 and 1/6/2019 and Eliquis 5 mg on 1/1-8:00 PM dose, both doses on 1/2, 1/3, 1/4, 1/5 and 8:00 AM dose on 1/06/2019. There is no documentation in the Nurses Notes in 1/2019 that V7 or V10 were notified.</p> <p>The Nurse's Note, dated 12/31/2018 at 2:08 PM, documents, in part, "Alert and oriented X 1. Resident lethargic and sleeping most of the morning. Appetite poor and requires assistance with ADL's. Unable to make needs known."</p> <p>The Nurse's Note, dated 1/02/2019 at 2:21 PM, documents R1 continues to refuse medications. That day at 5:39 PM, the Nurses Note documents "(R1) is lethargic, refusing medication and has to be fed." There is no documentation V7, Physician was notified.</p> <p>The Nurse's Note documented by V9, Licensed Practical Nurse (LPN), dated 1/05/2019 at 4:59 PM, documents, in part, "Lethargic and sleepy, daughter (V12) here and wanting to go over med's (medication), wants Dr. (doctor) to call her when he arrives. refuses to take oral med's." There is no documentation V7 or V10 were notified.</p> <p>On 2/13/2019 at 10:00 AM, V9, LPN stated, "I got pulled to 500 hall to help. When we got to (R1) he was refusing to take his med's. He was lethargic,</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>confused. (V7) was here to assist. I talked to him about Eliquis and Aspirin. That concerned me. He looked over the labs (laboratory reports). (R1) was not dehydrated. I talked with his family. I knew he had a history of PE. I was concerned. No shortness of breath. Confused."</p> <p>On 2/13/2019 at 10:15 AM, V11, LPN reported R1 would often refuse his medications. V11 stated, "I was concerned. He (R1) needed his blood thinners." V11 reported she spoke to V10 about it, but could not remember the date.</p> <p>V7's Progress Note, dated 1/05/2019, documents in part, "History of pulmonary embolus. Staff reports not eating or drinking or taking med's. Increased lethargy, nonverbal."</p> <p>V9, LPN's Nurses Note, dated 1/06/2019 at 11:00 AM (not 1/05/19) documents V7 was at the facility to assess R1, and spoke to V12, R1's POA (Power of Attorney) at that time.</p> <p>V9's Nurses Note, dated 1/06/2019 at 11:00 AM documents "(V7) here to assess patient (R1). (V7) wanting to know how to proceed with care related to family wishes. Resident not taking med's X 4 days. Refusing to eat or drink. Lethargic, Unable to participate in therapy. In bed with HOB (head of bed) raised. After (V7) consulted with POA (V12) agreed to transfer to hospital. Doctor reviewed lab work ordered. Not sepsis or dehydrated. "</p> <p>V9's Nurse's Note, dated 1/06/2019 at 11:40 AM, documents R1 left by ambulance in route to the local hospital.</p> <p>On 2/13/2019 at 1:06 PM, V12, Daughter, stated, "They told me they were having trouble</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>getting him (R1) to take it. I saw (R1) every other day. I was aware they had problems, but I wasn't aware he wasn't taking them at all. They should know he is at risk for PE. They dropped the ball. If they had told me, I would have taken him to the hospital sooner. On Sunday (1/06/19) the nurse called me, then I called (V7)." V12 reported R1 died on 2/01/2019 while receiving hospice services at the assisted living facility he had been discharged to on 1/17/209 from the hospital.</p> <p>On 2/13/2019 at 12:45 PM, V10 reported she was aware R1 wasn't taking his medication, but didn't notify V7. V10 reported she spoke with V12, but barely remembers the conversation. V10 stated, "I only saw (R1) one time. I didn't notify (V7) until, I believe up until (V7) saw him."</p> <p>On 2/13/2019 at 10:50 AM, V7 reported he was aware R1 wasn't taking his medication, but did not say when he became aware. V7 reported it was not his responsibility to call a family representative, but it was the responsibility of the facility to do so. V7 stated, "They can't make him take it. I can't discharge him because he refused it. He definitely needed it. There was no other alternative. Lovenox (Enoxaparin Sodium) is a SQ (subcutaneous) injection. Are we going to fight him or hold him down?"</p> <p>On 1/30/2019 at 10:30 AM, V1, Administrator reported she was aware there were problems with physician notification of R1's repeated refusal of taking his medications.</p> <p>On 1/30/2019 at 4:15 PM, V2, Director of Nursing (DON) stated, "I know (V10) knew, it's not charted. (V10) comes every Tuesday. (V7) comes every other week. I'm not sure if it's written down anywhere. I know the nurses didn't document it in</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>their notes."</p> <p>R1's hospital Admission Record documents he was admitted to the Intensive Care Unit (ICU) on 1/06/2019 at 5:35 PM. The Emergency Room Visit Report, dated 1/06/2019 documents, in part, "Presents to ED (emergency department) via EMS (emergency medical services) from nursing home for examination of altered mental status. According to nursing home, patient has had increased lethargy since being admitted on 12/22/2018. Patient is not on O2 (oxygen) at nursing home."</p> <p>The Hospital computed tomography angiography of chest, dated 1/6/19, documents "Bilateral pulmonary emboli, large volume embolic material. evidence of right heart strain. Red alert: Acute bilateral pulmonary emboli with evidence of right heart strain. discussed with pulmonologist, about ED findings and plan of care. Recommends Heparin and admit to ICU for breathing treatments, echo, venous doppler studies."</p> <p>The ED Visit Report of 1/06/2019 documents R1's vital signs at 12:40 PM as temperature-98.5 degrees Fahrenheit, pulse-95, respirations-14, blood pressure 180/129, pulse oxygen concentration-low at 84 percent.</p> <p>R1's Radiology Report, dated 1/06/2019, documents, in part, "Chest pain, altered mental status. Multiple pulmonary emboli are identified on previous examination from 2018 in similar distribution but there are new emboli identified in comparison with the previous examination and the appearance on the current examination is not compatible with chronic pulmonary embolic disease."</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>The Hospitalist History and Physical, dated 1/06/2019 documents R1's primary diagnosis as "Acute respiratory failure secondary to bilateral pulmonary emboli. Large pulmonary emboli on CT (computed tomography) scan. Patient was on Eliquis for history of PE a year ago, Started on Heparin drip. Supplemental oxygen to keep saturation more than 92 percent. Now on 4 Liters oxygen."</p> <p>R1's Discharge Summary from the hospital, dated 1/17/2019, documents, in part, "For his (R1) PE, was placed on Heparin drip and since he had large clot burden and right heart strain, he underwent catheter directed thrombolysis. He is being discharged today under hospice care."</p> <p>The facility's policy and procedure, dated as revised 2015 and entitled, "Change in Resident's Condition or Status" documents, in part, " The Nurse Supervisor/Charge Nurse will notify the resident's Attending Physician and or On Call Physician when there has been: A significant change in the resident's physical/emotional/mental condition; a need to altar the resident's medical treatment significantly; refusal of treatment or medications i.e., (that is) 2 or more consecutive times; instructions to notify the physician of changes in the resident's condition." The Policy documents "Unless otherwise instructed by the resident, the Nurse Supervisor/Charge Nurse will notify the resident's family or representative (sponsor) when: There is a significant change in the resident's physical, mental or psychosocial status."</p> <p>(A)</p>	S9999		
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