

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  IL6002901	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  09/20/2018
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NAME OF PROVIDER OR SUPPLIER  EVENGLOW LODGE	STREET ADDRESS, CITY, STATE, ZIP CODE 215 EAST WASHINGTON PONTIAC, IL 61764
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S 000	Initial Comments  Annual Licensure Survey	S 000		
S9999	Final Observations  Statement of Licensure Violations:  300.610a) 300.1010b)h) 300.3240a)  ( 1 of 2 )  Section 300.610 Resident Care Policies  a)The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.1010 Medical Care Policies  b) The facility shall have and follow a written program of medical services which sets forth the following: the philosophy of care and policies and procedures to implement it; the structure and function of the medical advisory committee, if the	S9999		

**Attachment A**  
**Statement of Licensure Violations**

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

10/12/18

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S9999	<p>Continued From page 1</p> <p>facility has one; the health services provided; arrangements for transfer when medically indicated; and procedures for securing the cooperation of residents' personal physicians. The medical program shall be approved in writing by the</p> <p>h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a)An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These requirements were not met evidenced by:</p> <p>Based on record review and interview the facility failed to inform the resident's physician of increased symptoms of a possible urinary tract infection for timely treatment and prior to hospitalization for one resident (R39) outside of the sample. This failure resulted in R39's changes in urinary status progressing to pain and subsequent hospitalization nine days later with a diagnosis of Urosepsis. This failure resulted in R39 being admitted to the hospital for treatment of Urosepsis, requiring immediate medical care to</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>avoid a possible life threatening event.</p> <p>The findings include:</p> <p>R39's July 2018 Physician Order Sheet (POS) documents diagnoses that includes Benign Prostatic Hyperplasia with Lower Urinary Tract Symptoms, Calculus of Ureter, Pretension of Urine, Chronic Kidney Disease, Stage 3, Parkinson's Disease and Sepsis, Unspecified. R39 has an order dated 6/1/17 for a #16 French Silver Coated Coude Catheter that is changed every four weeks.</p> <p>R39's Admission Face Sheet dated 9/17/18 documents diagnosis that includes Parkinson's Disease, Retention of Urine, Benign Prostatic Hyperplasia with Lower Urinary Tract Symptoms, Chronic Kidney Disease, Stage 3, Urinary Tract Infection (7/11/18), Acute Kidney Failure (7/11/18), Unspecified Hydronephrosis (7/18/18), Infection and Inflammatory Reaction due to indwelling urethral catheter (7/19/18).</p> <p>R39's Care Plan dated 8/31/16 for Chronic Urinary Tract Infections has a target date of 11/08/18 with a goal of "Resident will be free from urinary infection." Approaches in the care plan include monitor indwelling catheter for patency and output every shift. Note any changes in amount, frequency, color or odor. Report any abnormalities to Registered Staff and Give medication for infection as per MD (Medical Doctor) orders.</p> <p>R1's Nurses progress notes reviewed from 7/1/18-7/9/18 document no communication with Physician V14 related to issues with R39's catheter dislodging, not draining, complaints of abdomen pain, cloudy dark urine, blood tinged</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>urine, leaking catheter, complaints of bladder spasms, and altered mental status.</p> <p>R39 Nursing Progress Notes dated 7/9/18 at 12:30 am document "foul smelling cloudy sediment urine, complaints of lower quadrant pain." The notes document R39 was given pain medication. There was no documentation that the physician was notified.</p> <p>On 7/9/18 at 10:05 p.m. RN (Registered Nurse) V23 documents "Noted urinary output to be very cloudy, muddy/ greenish in color 450 cc (cubic centimeters). Resident continues to be confused. 911 was called. Will send to ED (Emergency Department) hospital for evaluation."</p> <p>There was no indication that R39's physician was notified in the resident record.</p> <p>Progress notes dated 7/10/18 at 6:30 am document that the hospital called to inform the facility that R39 was admitted with a diagnosis of Urosepsis.</p> <p>R39's July 2018 Physician Order Sheet has handwritten orders from V14 dated 7/12/18 that stated "Do not send to hospital unless Dr. (V14), Doctor on Call in his absence and Nurse on call at facility is notified first."</p> <p>R39's Nurses progress notes reviewed from 7/1/18-7/9/18 document no communication with Physician V14 related to issues with R39's catheter dislodging, not draining, complaints of abdomen pain, cloudy dark urine, blood tinged urine, leaking catheter, complaints of bladder spasms, and altered mental status.</p> <p>R39's progress note review documents the</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>following:</p> <p>Nurses Progress note dated 7/1/18 documented at 11:14 am that R39's catheter came out. The catheter was replaced on 7/1/18 at 3:44 pm with a #16 French.</p> <p>Progress Notes document on 7/1/18 at 9:00 pm that R39's urinary catheter was not draining to drainage bag at 4:00 pm, so the staff deflated the balloon and readjusted catheter with blood tinged urine returned. Subsequent check again at bedtime documented no further output so the catheter was irrigated. Notes documented 150 cc bloody urine at this time.</p> <p>On 7/2/18 progress notes document amber color urine. On 7/3/18 notes document 700 cc cloudy yellow urine, at 6:02 am and amber urine at 8:53 pm.</p> <p>On 7/4/18 at 10:48 am Progress notes document R39's catheter was not draining properly, was leaking all around with little output in the drainage bag. The catheter was irrigated, then the balloon was reinflated.</p> <p>On 7/4/18 at 5:16 pm progress notes state R39 had complaints of pain to abdomen that rated 5 out 10. The note stated abdomen is soft with no distention noted. Foley draining with 200 cc. R39 was given 650 mg (milligrams) Tylenol and that was not effective, R39 continued to complain at 4:00 pm and refused to eat supper. The note states the resident was repositioned and encouraged to drink more fluids and Tramadol 50 mg was given. LPN (Licensed Practical Nurse) V11 documented "Will continue to monitor condition at this time. "</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>On 7/4/18 at 9:47 p.m. progress notes document the catheter was draining thick yellow urine with a pain level of mild 2 out of 10 (pain scale 1 through 10 with 10 being the worst).</p> <p>On 7/6/18 6:09 am notes document catheter patent with 550 cc of cloudy concentrated urine.</p> <p>On 7/7/18 notes at 12:56 pm documented resident was tired did not want to go to breakfast, stated was having pain from head to toe. The catheter was draining clear yellow urine at that time.</p> <p>On 7/8/18 at 8:28 am LPN V11 documented "Resident was moaning in pain, Ultram 50 mg was given along with other medications. Resident remained in bed through breakfast. Resident feels he is having bladder spasms. Residents leg was wet with urine while repositioning. (Indwelling urinary catheter) is draining dark yellow clear urine without difficulty. Abdomen pain is located at umbilical area. Fluids given at this time, tolerating well. " V11 did not document notifying the physician.</p> <p>On 7/9/18 at 9:09 pm notes document R39 was medicated with Tramadol at 4:10 pm for complaints of lower abdominal pain. Notes state mental confusion was noted. The resident was afebrile.</p> <p>On 7/9/18 at 10:05 pm Registered Nurse (RN) V23 documented R39 had "urinary output to be very cloudy,muddy/greenish in color 450 cc. Resident continues to be confused. 911 was called. Will send to ED (emergency department local acute care hospital)."</p> <p>There was no documentation that Physician V14</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>was notified of R39's change in condition or intent to send to the hospital.</p> <p>Nurses notes dated 7/10/18 6:31 am stated the hospital called and R39 was admitted with diagnosis of Urosepsis. Nurses notes document R39 remained in the hospital until readmission to the facility on 7/19/18.</p> <p>R39's Hospital Summary dated 7/9/18 documented R39 has a past medical history of frequent urinary tract infections (UTIs) and that R39 was admitted to the emergency room for evaluation of altered mental status. The report documents that review of nursing home records documented R39 complained of left lower abdominal pain for the last several days. The report stated that R39 had a indwelling catheter which had been draining greenish yellow thick urine, however the resident did not have fever or chill's.</p> <p>The Hospital Summary documents R39 had an acute kidney injury with the following elevated blood levels: creatinine 4.39, BUN (Blood Urea Nitrogen) 57, GFR (Glomerular Filtration Rate) 13, alkaline phos 527, AST (liver function test )157, and ALT (liver function test) 21. The urinalysis documented "+3 WBC (white blood cell) esterase, pyuria."</p> <p>The CT (Computed Tomography) renal stone study showed "Severe Bilateral Hydronephrosis /hydroureter." The report was electronically signed by Physician V24 on 7/10/18.</p> <p>On 9/20/18 at 11:45 am Physician V14 stated during telephone interview that according to his records V14 was not informed by the facility of any symptoms related to R39's catheter from 7/1/18 -7/9/18. V14 confirmed that he was also</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>not notified when the facility sent R39 to the hospital and was admitted for Urosepsis. V14 stated that he has instructed the staff to notify him with even the hint of an infection for R39. V14 stated he wants to be informed with any change in color or appearance of urine, lower quadrant pain, change of mental status, etc so that treatment can be started to avoid a hospitalization. V14 stated in the past R39 has responded well to an intramuscular injection (IM) of Rocephin. V14 stated "We need to get on top of it right away especially with (R39) to avoid a hospitalization."</p> <p>Director of Nurses V2 stated on 9/20/18 at 1:30 pm that R39 has a history of chronic UTI's and has a Coude catheter that cause blood tinged urine when the catheter is dislodged or is replaced. V2 stated the nurses will send the physician a SBAR (Situation, Background, Assessment, Recommendation) for Suspected UTI if the resident presents with a symptom listed under assessment of Fever of 100 or repeated 99 Fahrenheit, New back or flank pain, Hypotension changes, Rigors/shaking or chills or a dramatic change in mental status. V2 stated the Nurses may not have reported because of R39's intermittent symptoms.</p> <p>The facility policy for Notification for Change in a Resident's condition states. "It is the policy that the attending physician and the Responsible Party be notified promptly of any change in the residents condition." The policy states a change in condition may include, but is not limited to new onset of pain/increase in existing pain symptoms, Indications of potential or actual infection, or a need to alter the resident's treatment. The procedure says a description of the change</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>in condition will be documented on the Nurse's Report and in the Nurses notes and the Nurse will promptly notify the residents's attending physician of above changes of condition. The policy states "Documentation of, or of inability to contact, physician and or Responsible Party should be noted including names in the Nurses Notes."</p> <p>( A)</p> <p>( 2 of 2 )</p> <p>(Findings Written in Field)</p> <p>Sheltered Care</p> <p>330.1510e)2)</p> <p>330.1510 e)2) A medication record shall be kept for those residents for whom the attending physician has given permission to keep their medication in their room and to be fully responsible for taking the medications in the correct dosage and at the proper times.</p> <p>This requirement is not met as evidenced by:</p> <p>Based on observation, record review and interview the facility failed to maintain a copy of a medication record, failed to obtain a physician's order for self medication and failed to evaluate the capability to self medicate for one of three residents (R101) reviewed for shelter care in the</p>	S9999		

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S9999	<p>Continued From page 9 sample of three.</p> <p>The findings include:</p> <p>R101's Admission Face Sheet documents diagnoses of Weakness, Hypertension Arteriosclerotic Heart Disease, Hypothyroidism, and history of Poliomyelitis. R101 was admitted to the Sheltered Care on 6/10/18. R101's Medication Review Report order summary dated 9/18/18 documents orders for diet, labs and may go out on leave of absence with medications. There are no medications listed on R101's Medication Review Report.</p> <p>On 9/17/18 at 3:20 pm R101 was visited in his room with his wife. R101 had a weekly medication reminder container that had medication in it on the dresser. R101 stated that he takes his own medications. R101's daughter in law sets up the medication each week for the residents.</p> <p>On 9/17/18 at 9:00 am Director of Nurses V2 stated that they do not have a copy of the residents medications orders on sheltered care for residents who self medicate.</p> <p>On 9/17/18 Licensed Practical Nurse (LPN) V10 stated on 9/18/18 at 9:15 am that the facility does not keep a record of medications for residents who self medicate. V10 stated that anyone who medicates on their own has to have a consent for self administration. V10 was not able to find any consent/assessment for R101 to self medicate.</p> <p>V10 provided a blank copy of the consent/assessment entitled "Self-Administration of Medication for Evenglow Shelter Care Residents" dated 5/3/17 documents; "A</p>	S9999		
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S9999	<p>Continued From page 10</p> <p>physician's order must be obtained in order for the resident to self medicate. The test is administered upon admission and yearly thereafter. The medication is to be stored in a safe and locked place in their apartment."</p> <p>There is a place for the nurse to document that the resident knows what, why and when to take their prescribed medications and whether the resident's family or responsible party sets up their medications and the resident knows when and why they take them. There is also a space for the signature of the resident and the residents physician.</p> <p>The facility policy "Shelter Care Self Administration of Medicine" documents Evenglow supports residents maintaining independence and control in lives based on the residents ability to do so. Residents may administer their own medication with the written permission from the attending physician."</p> <p>Director of Nurse's V2 confirmed on 9/17/18 at 12:00 Noon that R101 should have had a self administration assessment and consent.</p> <p>(C)</p>	S9999		
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