

## STATE OF ILLINOIS

## DEPARTMENT OF VETERANS' AFFAIRS

MANTENO VETERANS' HOME ONE VETERANS DRIVE MANTENO, ILLINOIS 60950 TELEPHONE: 815-233-0303 EXT. 222

JB PRITZKER TANYA SMITH LINDA CHAPA LAVIA
GOVERNOR ADMINISTRATOR DIRECTOR

April 10, 2020:

To residents, family members or responsible parties, and staff of the Illinois Veterans Home at Manteno:

One of the most crucial things we can do is continue to communicate with you in a timely, responsible, and transparent manner about COVID-19 (coronavirus). Today we want to inform you that we are responding to news that a single employee has tested positive for COVID-19. The employee has been on leave this week and was not at work at the time of the positive result. The locations in which they worked have already been cleaned several times. We are thankful to say that, to date, we continue to have no positive cases in any residents. We are working with public health officials regarding possible quarantines for anyone potentially exposed.

As always, the health and safety of our veteran heroes and the devoted staff who care for them remains our top priority. We are following recommendations from local health officials and the Illinois Department of Public Health (IDPH) to safeguard everyone at the facility. This includes continuing our health screenings of staff and residents, maintaining social distancing practices, and intensified cleaning and disinfection protocols. Residents continue to be encouraged to stay in their rooms to minimize movement within the facility.

We are grateful to our team for remaining highly vigilant for signs or symptoms of COVID-19 and for being prepared to respond swiftly, appropriately, and professionally to any potential cases.

We understand this news can be distressing, which is why we encourage you to contact your loved ones for mutual support of one another. Our activities and social services staff continue to develop leisure activities, in accordance with safe social distancing practices, to care for the psychosocial wellbeing of our veterans. We promise to keep you informed as we do everything possible to keep our residents safe.

Our military veterans and our wonderful home staff are strong and resilient people. With your continued support, we will get through this unprecedented time together.

Sincerely,

Tanya Smith MSN, RN, LNHA Administrator