

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001119	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/16/2015
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NAME OF PROVIDER OR SUPPLIER BRENTWOOD NORTH HC & REHAB CTR	STREET ADDRESS, CITY, STATE, ZIP CODE 3705 DEERFIELD ROAD RIVERWOODS, IL 60015
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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S9999	<p>Final Observations</p> <p>Statement of Licensure Violations:</p> <p>300.1210b) 300.1210d)6) 300.3130c)3)4)5) 300.3240a)</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All</p>	S9999	<h2>Attachment A</h2> <h3>Statement of Licensure Violations</h3>	
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Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

07/24/15

Illinois Department of Public Health

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S9999	<p>Continued From page 1</p> <p>nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.3130 Plumbing Systems</p> <p>c) Water Supply Systems</p> <p>3) Hot water distribution systems shall be arranged to provide hot water of at least 100 degrees Fahrenheit at each hot water outlet at all times.</p> <p>4) Hot water available to residents at shower, bathing and handwashing facilities shall not exceed 110 degrees Fahrenheit.</p> <p>5) Protective measures, such as but not limited to, installation of a mixing valve, limited access to controls, and checking water temperatures daily at various points, shall be implemented to insure that the temperature of hot water available to residents at shower, bathing and handwashing facilities shall not exceed 110 degrees Fahrenheit.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to maintain access to hot water at 110 degrees Fahrenheit (F) and below. This applies to 17 residents (R1-R12, R15, R16, R18, R20, R21) reviewed for accident hazards 24</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>and 59 residents (R26-R85) in the supplemental sample.</p> <p>The findings include:</p> <p>On July 13, 2015 at 11:15 AM, surveyor's thermometer was verified as accurate to 32 degrees Fahrenheit using an ice bath.</p> <p>On July 13, 2015 between 1:15 PM and 2:20 PM, water temperatures in resident sinks on the 300 and 400 wings of the facility were measured at a range of 113 degrees F to 133.5 degrees F. E4 (Maintenance Supervisor) was present during the water temperature checks on 300 and 400 wings. E4 checked his facility thermometer which was accurate. During the same time frame the shower rooms of the 300 and 400 wing temperatures ranged from 115.3 degrees F to 122.6 degrees F. On the 200 wing Room 224's temperature was 114 degrees F., and room 225's temperature was 122.4 degrees F.</p> <p>On July 13, 2015 at 1:50 PM, E4 stated " let me do the baby test ". E4 placed his wrist under the running water, pulled back quickly, and stated, " That's hot! " After checking the water heater, E4 stated, " something is wrong. The return is 100 degrees F. The outgoing (hot water) is measuring 112 degrees F. Maybe the thermometer (in the plumbing circuit) is bad. "</p> <p>On July 14, 2015 at 10:30 AM, E4 (Maintenance Director) stated during interview that temperatures are taken daily in the morning. Two different rooms are checked on each wing. This rotates the rooms being checked so all the rooms will get checked every month.</p> <p>The Daily Maintenance Checklist reviewed from July 1, 2015 through July 13, 2015, shows temperatures were always taken between 7:45 AM and 8:16 AM. Temperatures during this time frame ranged from 108 degrees F to 112 degrees F. No further testing of temperatures were done for the two rooms where the temperatures were</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>over 110 degrees at other times of day. High water temperature rooms 302, 303, 317, 327, 330, 408, 409, 410, 417, and 420 had no recorded water temperatures from July 1 to July 13, 2015.</p> <p>The Center for Medicare and Medicaid's State Operations Manual, appendix PP, as of August 17, 2007 has a Time and Temperature Relationship to Serious Burns table showing a water temperature of 127 degrees F. with an exposure time of one minute or 133 degrees F. at 15 seconds can cause a third degree burn.</p> <p>(A)</p>	S9999		
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Imposed Plan of Correction

Brentwood North HC & Rehab
Annual Health
Survey date: 7/16/15

Attachment B Imposed Plan of Correction

300.1210b)
300.1210d)6)
300.3130c)3)4)5)
300.3240a)

Section 300.1210 General Requirements for Nursing and Personal Care

- b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:
- d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:
 - 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.

Section 300.3130 Plumbing Systems

c) Water Supply Systems

- 3) Hot water distribution systems shall be arranged to provide hot water of at least 100 degrees Fahrenheit at each hot water outlet at all times.
- 4) Hot water available to residents at shower, bathing and hand washing facilities shall not exceed 110 degrees Fahrenheit.
- 5) Protective measures, such as but not limited to, installation of a mixing valve, limited access to controls, and checking water temperatures daily at various points, shall be implemented to insure that the temperature of hot water available to residents at shower, bathing and hand washing facilities shall not exceed 110 degrees Fahrenheit.

Section 300.3240 Abuse and Neglect

- a) *An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)*

Compliance with the above Regulations will be accomplished by:

- The facility will exchange the mixing valves in the areas affected by high water temperatures.
- The facility will in-service staff on the requirements to maintain water temperatures and the procedures if water temperatures exceed 110 degrees F.
- Water temperatures are to be taken at different times of day and documented appropriately.

Results of audits and training are to be documented and reviewed by the facility. Quality Assurance Committee Monthly and for review and recommendations.

Completion date: 10 Days from Receipt of Notice