

Illinois Department of Public Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>IL6002646</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>07/17/2015</b> |
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| NAME OF PROVIDER OR SUPPLIER<br><br><b>RIVERWOOD REHAB</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>430 SOUTH 30TH AVENUE<br/>EAST MOLINE, IL 61244</b> |
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| S9999 | <p>Final Observations</p> <p>Statement of Licensure Violations:</p> <p>300.1230b)<br/>300.1230d)1)2)<br/>300.1230e)<br/>300.1230h)<br/>300.1230i)<br/>300.1230j)1)5)<br/>300.1230k)<br/>300.1230)1)2)3)</p> <p>Section 300.1230 Direct Care Staffing</p> <p>b) The number of staff who provide direct care who are needed at any time in the facility shall be based on the needs of the residents, and shall be determined by figuring the number of hours of direct care each resident needs on each shift of the day.</p> <p>d) Each facility shall provide minimum direct care staff by:</p> <p>1) Determining the amount of direct care staffing needed to meet the needs of its residents; and</p> <p>2) Meeting the minimum direct care staffing ratios set forth in this Section.</p> <p>e) The direct care staffing requirements in this Section apply to the number of persons actually on duty and not to the number of persons scheduled to be on duty.</p> <p>h) Care Determinations</p> <p>When differences of opinion occur between facility staff and Department surveyors regarding</p> | S9999 | <p><b>Attachment A</b><br/><b>Statement of Licensure Violations</b></p> |  |
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Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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| S9999              | <p>Continued From page 1</p> <p>the care an individual resident may require, the surveyor shall determine whether the resident is receiving appropriate care. If the resident is receiving appropriate care, the surveyor will accept the facility's determination of the number of direct care hours the facility shall provide.</p> <p>i) The facility shall schedule nursing personnel so that the nursing needs of all residents are met.</p> <p>j) Skilled Nursing and Intermediate Care</p> <p>1) Effective July 1, 2010, for each resident needing skilled care, a minimum staffing ratio of 2.5 hours of nursing and personal care each day must be provided; for each resident needing intermediate care, 1.7 hours of nursing and personal care each day must be provided.</p> <p>5) Effective January 1, 2014, the minimum staffing ratios shall be increased to 3.8 hours of nursing and personal care each day for a resident needing skilled care and 2.5 hours of nursing and personal care each day for a resident needing intermediate care. (Section 3-202.05(d) of the Act)</p> <p>k) Effective September 12, 2012, a minimum of 25% of nursing and personal care time shall be provided by licensed nurses, with at least 10% of nursing and personal care time provided by registered nurses. Registered nurses and licensed practical nurses employed by a facility in excess of these requirements may be used to satisfy the remaining 75% of the nursing and personal care time requirements. (Section 3-202.05(e) of the Act)</p> <p>l) To determine the numbers of direct care</p> | S9999         |   |                    |

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| S9999 | <p>Continued From page 2</p> <p>personnel needed to staff any facility, the following procedures shall be used:</p> <ol style="list-style-type: none"> <li>1) The facility shall determine the number of residents needing skilled or intermediate care.</li> <li>2) The number of residents in each category shall be multiplied by the overall hours of direct care needed each day for each category.</li> <li>3) Adding the hours of direct care needed for the residents in each category will give the total hours of direct care needed by all residents in the facility.</li> </ol> <p>This requirement is not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to provide the minimum required hours of direct-care nursing staff which has the potential to effect care for all residents residing in the facility.</p> <p>Findings include:</p> <p>The facility staffing schedule, entitled CNA [Certified Nursing Assistant] Schedule (dated July 2015), provided by E2 (Director of Nursing), document:<br/>Sunday [July 5, 2015], direct-care [CNA] staff hours were as follows:<br/>First Shift-56.0 hours.<br/>Second Shift-44.0 hours.<br/>Third Shift-28.0 hours, for a combined total of 128 hours.</p> <p>For July 13, 2015, direct-care [CNA] staff hours were as follows:<br/>First shift 48.0 hours.<br/>Second Shift 28.0 hours.</p> | S9999 |  |  |
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| S9999 | <p>Continued From page 3</p> <p>Third Shift 32 hours, for a combined total of 108.0 hours.</p> <p>According to the 300.1230-Draft Staffing Tool Worksheet Version 2-MM/BW, the required, minimum, direct-care [CNA] staffing hours, are to be as follows:<br/>First Shift- 82.82 hours.<br/>Second Shift 64.42 hours.<br/>Third Shift-36.81 hours, for a daily [24-hour] total of 184.05 hours.</p> <p>Resident Council Meeting [minutes], for April-June 2015, document the following:<br/>4/15/2015-beds not being changed in a timely manner; 5/27/2015-Not answering call lights in a timely manner, beds not being made in a timely manner, not being repositioned; and 06/18/2015-CNA's need to answer call lights in a timely manner and CNA's need to be more responsive to residents calling for help.</p> <p>On 07/16/2015, at 9:45 a.m., E2 stated, "I know the numbers [staffing hours] don't look good, but [in E2's opinion] the residents are getting good care."</p> <p>On 7/15/2015, at 10:00 a.m., R24 stated, "I wait 45 minutes, to two hours, for my call light to be answered."</p> <p>On 7/15/2015, at 10:00 a.m., R25 stated, "It takes them forever to answer my call light and sometimes all I need is my blanket adjusted, or help with my pillow, and they act like they don't have time."</p> <p>On 7/14/2015, at 2:05 p.m., R4 was sitting at the dining room table. R4 had left-over food items on R4's clothing. R4 stated, "I have been sitting at</p> | S9999 |  |  |
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| S9999              | <p>Continued From page 4</p> <p>the table since before noon, and I have to yell out all the time for them to help me [R4]. They still take a long time to help me."</p> <p>Based on the census [provided by E2], for July 5, 2015 and July 13, 2015, there were eight SNF (Skilled Nursing Facility) residents and 86 ICF (Intermediate Care Facility) residents. The number of SNF and ICF residents were applied, in the Draft Staffing Tool Worksheet, to calculate the minimum number of staff hours needed to care for the residents.</p> <p>(B)</p> | S9999         |   |                    |