

**Illinois AIDS Drug Assistance Program**  
**Incident Form**

**Incident Date:**

*For IDPH Use Only*

**Date Received:**

**Date Resolved:**

**Please complete this form.** This form is used for ADAP to correspond with CVS on issues providers may be experiencing with CVS Specialty CareMark. You may fax or mail this document to the ADAP office.

**Fax Number:** (217) 785-8013      **Phone Number:** (800) 825-3518 or (217) 524-5983

**Address:** Illinois Department of Public Health – ADAP  
525 West Jefferson Street, First Floor  
Springfield, IL. 62761

**Agency Name:** \_\_\_\_\_

**Agency Contact Name:** \_\_\_\_\_

**Agency Phone Number:** \_\_\_\_\_

**Patient Name:** \_\_\_\_\_

**Patient Date of Birth:** \_\_\_\_\_

**Incident Details:** *(Please include a detailed description of the incident. Include names of person you talked to at CVS Specialty CareMark Pharmacy).* Use additional pages if needed