Information Bulletin: Opioid Alternative Pilot Program
Resetting Your Password and Unlocking Your User Account
https://icts.illinois.gov

Resetting Your Password and Unlocking an Account
To Reset your password or unlock your user account:

1. Click the Reset Password link.

![Figure 1-1 Reset Password and Unlock Account links](image-url)
2. Enter your Username and click Submit.

![Figure 1-2 Username popup](image)

**Figure 1-2 Username popup**

3. A Confirmation message appears.

![Figure 1-3 Confirmation message](image)

**Figure 1-3 Confirmation message**

4. A passcode will be emailed to you.
5. When you receive your passcode, click the *Click Here* link to reset your password.

**Forgotten Password**

1. Click the Reset Password or Unlock Account link.

![Figure 1-4 Reset Password or Unlock Account link](image)

2. Enter your Username and click Submit.
3. A Confirmation message appears.

4. You will receive an email to help you login.

5. The Sign In code appears in the email.
A password reset request was submitted to the Illinois Cannabis Tracking System.

To reset your password please follow the steps below:

1. Open the site. Click the link or copy and paste the URL into your browser: https://icts-dev.entellitrak.com/etk-icts-dev/page.request.do?page=login.reset.page

2. Follow the instructions on the page to reset your password. If your account is locked, resetting your password will unlock your account.

   Code: GVZFURAT

6. Click the Enter Code button.

7. Type the Reset Code in the field. Type your new password and confirm the new password.

![Figure 1-7 Reset Password popup](image)

8. Enter your Sign In information.
Already have an account?
Sign in below.

Your password has been successfully changed.

Username
Hfallon

Password


Sign In

By signing in to this system you are agreeing to the stated security policy.

Figure 1-8 New Sign In