

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6000756	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 03/11/2019
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NAME OF PROVIDER OR SUPPLIER HERITAGE HEALTH-JACKSONVILLE	STREET ADDRESS, CITY, STATE, ZIP CODE 873 GROVE STREET JACKSONVILLE, IL 62650
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S 000 Initial Comments

Complaint 1941420/IL109907

Statement of Licensure Violations

S 000

S9999 Final Observations

300.610a)
300.1210b) 4)5)
300.1210c)
300.1210d)6)
300.3240a)

Section 300.610 Resident Care Policies
a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.

Section 300.1210 General Requirements for Nursing and Personal Care
b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures

S9999

Attachment A
Statement of Licensure Violations

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Electronically Signed	TITLE	(X6) DATE 03/28/19
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S9999	<p>Continued From page 1</p> <p>shall include, at a minimum, the following procedures:</p> <p>4) All nursing personnel shall assist and encourage residents so that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable. This includes the resident's abilities to bathe, dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene.</p> <p>5) All nursing personnel shall assist and encourage residents with ambulation and safe transfer activities as often as necessary in an effort to help them retain or maintain their highest practicable level of functioning</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These requirements were not met as evidenced by:</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>Based on record review, interview and observation, the facility failed to provide safe handling during transfer to prevent falls for 1 of 3 residents (R2) reviewed for falls in the sample of 7.</p> <p>This failure resulted in R2 sustaining a right femoral neck fracture and right frontotemporal scalp contusion.</p> <p>Finding includes:</p> <p>R2's Minimum Data Set (MDS), Brief Interview of Mental Status (BIMS), dated 12/13/18, documents a score of 10, documents moderately impaired cognition, also to include limited assistance with Transfers and Balance to not be steady, requiring assistance from staff. The same MDS, documents an active diagnoses to include; Heart Failure, Dysphagia, Muscle Weakness and Abnormal Posture.</p> <p>R2's Care Plan, last completed review dated 12/24/18, documents the Focus: (R2) is at risk for falls related to gait/balance problems and medications that may cause dizziness and a history of falls with no indication of the use of a Postural Positioning Chair ordered on 11/12/18. The same Care Plan continues to document the Intervention initially dated 1/18/19 as previously reviewed on 3/6/19 and as of 3/7/19 documents a date of 3/7/19 due to facility printing error when presented to state reviewer, Intervention: To ensure that the Postural Positioning Chair is leaned back and pedals are on when assisting resident with locomotion.</p> <p>R2's Fall Risk Assessment, dated 12/13/18, indicates Ambulatory Aide, as the use of crutches, cane or walker, the same assessment continues</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>to document a score of 90, indicating "High Risk for Falling."</p> <p>R2's Occurrence Report, dated 1/15/19 at 7:45 PM, documents, V7, Certified Nurses Aide (CNA), was pushing the Postural Positioning Chair from out of the bathroom when R2 leaned forward at the waist causing her to exit from the chair to the floor resulting in a 5cm (centimeter) x (by) 5cm bump on right side of forehead.</p> <p>R2's Local Hospital discharge diagnosis dated 1/15/19 at 10:31 PM, documents, R2 sustained a right femoral neck fracture and right frontotemporal scalp contusion.</p> <p>R2's Illinois Health Care Facility report on Resident Death, dated 1/17/19 at 10:30 AM, documents Existing conditions at time of death: Dehydration, Fractures/broken bones, Head Injury and Accidental.</p> <p>The Operating Manual Specifications for Basic Models: 30VT Semi-Recliner and/or 80V Tilt Chair, undated, and utilized by R2, documents in part, Safety Requirements: Position of Chair-Danger of Falling. Immediately after a resident is transferred into a chair, the chair's seat be tilted sufficiently to prevent the resident from sliding or falling forward off the chair.</p> <p>On 3/06/19 at 8:45 AM, V2, Director of Nursing (DON), stated that V7 was pushing (R2) out from the bathroom back to bed, when (R2) leaned forward from the chair and fell forward.</p> <p>On 3/07/19 at 10:15 AM, V8, Assisting Director of Nursing (ADON), stated there are no residents currently in the facility using a Postural Positioning Chair.</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>On 3/06/19 at 3:30 PM, V7 stated she was providing evening care to R2 while sitting in her Postural Positioning Chair, then transferred R2 out from the bathroom when R2 leaned forward with one arm extended out from her body and fell forward out of the chair hitting her head on the corner of the dresser. V7 continued to state that she did not have the Postural Positioning Chair in the tilt back position during transfer. V7 continued to state, she has not been in-serviced on the operation and/or safe handling of the Postural Positioning Chair since employed at this facility.</p> <p>On 3/07/19 at 3:10 PM, V8 stated since the facility does not utilize Postural Positioning Chairs as often, and staff is not in serviced on the use of safe handling/operation, she would expect that staff be in serviced at the time of staff orientation and as needed.</p> <p>On 3/11/19 at 8:30 AM, R4 and R5 were sitting in a Postural Positioning Chair.</p> <p>On 3/11/19, V2 stated the facility does not have a Policy and/or Procedure for residents requiring the use of a Postural Positioning Chair.</p> <p>(B)</p>	S9999		
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