

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6005490</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>10/29/2018</b>
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NAME OF PROVIDER OR SUPPLIER  <b>GENERATIONS AT LINCOLN</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2202 NORTH KICKAPOO STREET LINCOLN, IL 62656</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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S 000	<p>Initial Comments</p> <p>Annual Licensure and Certification Survey-F550, F561, F582, F584, F600, F602, F608, F625, F636, F655, F656, F677, F679, F686, F689, F695, F697, F742, F744, F755, F758, F760, F812, F909, F943, F947</p> <p>Complaint #1826840/IL#106655- F686 and F760 cited</p> <p>Complaint #1826863/IL#106687- No findings</p> <p>Health Survey for Emergency Preparedness-E31, E35, E36, E37 cited</p> <p>Life Safety will determine compliance for E15, E22, and E41.</p>	S 000		
S9999	<p>Final Observations</p> <p>Statement of Licensure Violations:</p> <p>300.610a) 300.1210b) 300.1210d)1)2)5) 300.3240a)</p> <p>(1 of 2)</p> <p>1. Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the</p>	S9999	<p><b>Attachment A</b> <b>Statement of Licensure Violations</b></p>	

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

11/20/18

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S9999	<p>Continued From page 1</p> <p>medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection,</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>and prevent new pressure sores from developing.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These requirements are not met evidenced by:</p> <p>Based on observation, record review and interview, the facility failed to accurately assess multiple pressure ulcers at the time of admission and failed to provide treatment and/or pressure ulcer prevention interventions, for two of four residents (R78, R132) reviewed with pressure ulcers in a sample of 24. This failure resulted in R132's left ear wound not being treated for nine days and developing into a Stage III Left Ear Pressure Ulcer, measuring 1.2 cm (centimeters) x 0.5 cm x 0.3 cm with part of the ear missing. The facility also failed to provide pain management for one of one residents (R132) reviewed for pain, in a sample of 24. This failure resulted in R132, who is non-verbal, receiving treatment to multiple pressure ulcers, without any pain control and R132 expressing physical signs of pain during wound care.</p> <p>Findings include:</p> <p>The facility policy, titled "Wound Assessment Policy and Procedure (5/17)," documents, "Objective: 1. It is the policy of this facility to do a systemic, ongoing wound assessment on all wounds in order to determine the response to nursing care and treatment modalities. 2. To promote a systemic, comprehensive approach to</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>the assessment of wounds. 3. To document an accurate, ongoing assessment of wounds in the medical record. Procedure: 1. The presence of wounds, ulcers, and/or other skin abnormalities will be indicated on the admission nursing assessment. 2. A complete wound assessment will be done weekly by a licensed nurse for all wounds, ulcers, and impairments in the skin integrity. 3. The comprehensive or complete wound assessment will be documented on the Nursing Admission Assessment form during the initial admission skin assessment and on the Treatment Administration Record weekly thereafter. Facilities using the (electronic health record) will complete the initial skin assessment on the Admission/Readmission Observation Packet and a Weekly Pressure Ulcer Documentation Observation thereafter. The wound assessment will contain the following information: a. Wound classification b. Wound location c. Pressure ulcer staging OR description of the extent of tissue damage d. Description of the wound bed, drainage, margins/surrounding skin and odor e. Wound measurements f. Wound related pain."</p> <p>The facility policy, titled "Skin Assessment Policy and Procedure (5/17)," documents, "Resident's who are determined 'AT HIGH RISK' for the development of pressure ulcers will have a head-to-toe skin assessment done by a licensed nurse or CNA (Certified Nursing Assistant) daily and documented on the Treatment Administration Record (TAR) or Daily Skin Assessment Sheet."</p> <p>The facility policy, titled "Pain Management (2/28/13)," documents, "It is the policy of this Facility to screen all residents for pain; identify those who are experiencing pain; and assess and develop an effective individualized pain</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>management care plan."</p> <p>Hospital Discharge Summary, dated 10/02/18, documents R132 was transferred to the facility with a Pressure Ulcer to the Left Medial Knee, Right Medial Knee, Left Heel, Right Heel, Left Plantar Foot, Left Ear and Sacrococcygeal area (no measurements provided).</p> <p>R132's Admission Nursing Assessment, on 10/02/18 at 7:23 pm, documents, under "Pressure Ulcers - Include Measurement and Location - Yes, describe - See progress notes." A Resident Progress Note, dated 10/03/18 at 5:38 am, documents "(R132) has wounds to heels, knees, (coccyx) and to left ear. Wound nurse to assess." The Electronic Medical Record fails to document any wound measurements or assessments at the time of R132's admission, as instructed in the "Wound Assessment" policy.</p> <p>Resident Progress Note, dated 10/03/18 at 4:59 pm by V16 (Wound Nurse) documents, R132's Right Heel, Left Heel, Right Medial Knee, Left Medial Knee, and Sacral wounds were assessed and measured by V16; however, it fails to document an assessment or measurement of the left ear wound.</p> <p>A Initial Wound Evaluation and Management Summary, dated 10/08/18, documents the facility's Wound Doctor assessed R132 Right and Left Heel, Right and Left Medial Knee and Sacral Wounds, but R132's Left Ear Pressure Ulcer was not assessed.</p> <p>R132's Plan of Care, dated 10/05/18, documents R132 has impaired skin integrity related to a Left Heel Pressure Ulcer, Right Heel Deep Tissue Injury, Left and Right Medial Knee Pressure</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>Ulcers and a Sacral Pressure Ulcer, with corresponding pressure ulcer prevention interventions related to those specific wounds. R132's 10/05/18 Plan of Care fails to identify the presence of a Left Ear Pressure Ulcer or associated treatments/interventions for that wound. R132's Treatment Administration Record and Physician's Orders fail to document any treatment to R132's left ear from 10/02/18 to 10/11/18.</p> <p>A Braden Scale (Skin Risk Assessment), dated 10/05/18, documents R132 "Responds only to painful stimuli. Can't communicate discomfort except by moaning, or restlessness."</p> <p>The Electronic Medical Record documents R132 was admitted to the hospital on 10/11/18, discharging back to the facility on 10/19/18. Hospital Wound Measurements, dated 10/11/18, documents R132 presented with a Stage III Pressure Ulcer to the Left Ear, measuring 0.6 cm (centimeters) x 0.5 cm x 0.2 cm with part of the ear missing. Hospital Discharge Instructions, dated 10/19/18, document R132 has a left ear wound that is to be treated with Bacitracin daily.</p> <p>A Plan of Care, dated 10/12/18, documents R132 is "at risk for alteration in comfort/pain (related to) multiple wounds, non-ambulatory, contractures, seizures, diabetes, osteomyelitis, (and) pancreatitis" and instructs staff to "notify (physician) if current pain medication management is not effective" and "offer (as needed) analgesics prior to (Activities of Daily Living)."</p> <p>R132's Re-admission Progress Notes, dated 10/19/18 at 12:20 pm, document, "Stage 4 wounds to bilateral inside of knees, bilateral</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>heals, at greater right toe, and at coccyx along with wound at left hip. R132's has excoriated bilateral inner upper thighs." The Resident Progress note fails to document R132's left ear wound was assessed at the time of re-admission. R132's Admission Nursing Assessment, dated 10/20/18 at 5:32 pm (over 24 hours after R132's re-admission), documents, "Pressure Ulcer - Include measurement and location - Yes, describe: Sacrum 6 x 7 (cm), left hip abrasion, (left) knee (2.5 cm x 1.5 cm), (right) knee (3.5 cm), (left) heel 6 x 7 (cm), (right) heel 6 x 4 (cm)." The "Pressure Ulcer" section of the Admission Nursing Assessment fails to identify R132's left ear pressure ulcer. The Electronic Medical Record documents treatment orders for R132's Sacrum, Right and Left Knee, and Right and Left Heel pressure ulcers were not obtained and initiated until 10/21/18, two days after R132's readmission. The Electronic Medical Record documents a treatment order for R132's Left Ear pressure ulcer was not obtained and initiated until 10/22/18, three days after R132's re-admission. On 10/22/18, R132's Current Plan of Care did not address any interventions to prevent the left ear wound from worsening.</p> <p>On 10/22/18 at 10:15 am and 12:30 pm, R132 was laying in bed, with her head leaning to the left and the left ear against her left shoulder. R132 did not have any positioning device/pillow to prevent her head from leaning onto the left shoulder.</p> <p>On 10/22/18 at 2:20 pm, V16 (Wound Nurse) provided wound care to R132. R132 had a large open wound of the mid left ear, with a portion of the outer ear missing. V16 stated at that time, it was the first time she had seen any wound on R132's left ear and indicated that the wound was new, since her most recent hospitalization from</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>10/11/18 to 10/19/18. V16 was unaware that R132 had the left ear pressure ulcer at the time she was originally admitted to the facility on 10/02/18. V16 identified R132's left ear pressure ulcer as a Stage III at that time.</p> <p>R132's Current Physician's Order Sheet, on 10/22/18, documents no ordered pain medication/analgesics.</p> <p>On 10/22/18 at 2:20 pm, R132 was laying in bed, non-verbal and unable to move/reposition herself in bed independently. V16 (Wound Nurse) removed R132's bilateral heel dressings which revealed large open wounds on each heel. As V16 began cleansing the wounds R132 began grimacing and then made a face as though she was crying. R132 continued to have intermittent looks of distress on her face throughout the wound care on the heels and with repositioning of her lower extremities. V17 (Licensed Practical Nurse) was assisting V16 and began reassuring and consoling R132 when they noticed R132 was in distress. V17 stated at that time, she thought R132 had a order for Hydrocodone to manage pain, but V17 was unsure if R132 had any that day. V16 then stated she did not pre-medicate R132 before initiating wound care.</p> <p>On 10/23/18 at 12:50 pm, a Physician's Order was obtained for R132 to received Tylenol 1000 mg (milligrams) every 8 hours as needed.</p> <p>On 10/24/18 at 10:20 am, V21 (Registered Nurse) provided wound care to R132. As V21 removed R132's right heel dressing, R132 went from resting quietly to opening her eyes and grimacing. V21 acknowledged R132's change in facial expression and stated "You can feel that,</p>	S9999		
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S9999	<p>Continued From page 8</p> <p>can't you?". V21 continued to perform R132's right heel wound care, as V22 (Certified Nursing Assistant) held R132's leg. As V22 extended R132's leg for V21 to visualize the heel, R132 continued to make a grimacing facial expression. V21 then removed the dressing covering R132's left heel, which caused R132 to breathe more rapidly and grimace. V22 consoled R132 when she appeared to be in pain, as the wound care was provided. After R132's bilateral heel wounds were dressed, V21 stated she did not give R132 any medication for pain prior to the treatments, and concluded "that's a good idea, because she needs it."</p> <p>On 10/25/18 at 10:00 am, V13 (Medical Director) stated any resident experiencing pain with cares should be discussed with the physician, so appropriate pain management can be achieved.</p> <p>On 10/25/18 at 10:10 am, V13 (Medical Director) stated all resident pressure ulcers/wounds need to be assessed and treated upon the resident's admission to prevent the wounds from deteriorating. V13 stated staff are required to obtain treatment orders for any wounds/pressure ulcers, if one is not provided at the time of admission. V13 stated he was unaware R132 had a wound on her left ear, but was aware of R132's other pressure ulcers. V13 concluded R132's may have been acquired prior to her admission on 10/02/18, but a lack of treatment for nine days would lead to its progression.</p> <p>A Wound Assessment Details Report, dated 10/25/18 at 11:51 am, documents R132 has a Stage III left ear pressure ulcer, measuring 1.2 cm x 0.5 cm x 0.3 cm.</p> <p>On 10/25/18 at 12:00 pm, R132's Electronic</p>	S9999		
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S9999	<p>Continued From page 9</p> <p>Medical Record still did not contain documentation of a wound assessment for R132's Stage III left ear pressure ulcer.</p> <p>On 10/25/18 at 1:14 pm, V16 provided documentation of wound measurements that were obtained at 11:51 am 10/25/18. V16 stated all of R132's wounds should have been measured by the nurse re-admitting R132 on 10/19/18, but true measurements of all R132's wounds were not made until today.</p> <p style="text-align: center;">( B )</p> <p>( 2 of 2 )</p> <p>2. Statement of Licensure Violations:</p> <p>300.1210b) 300.1210d)1)2) 300.1220b)2) 300.3240a)</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal</p>	S9999		
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S9999	<p>Continued From page 10</p> <p>care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>Section 300.1220 Supervision of Nursing Services</p> <p>b) The DON shall supervise and oversee the nursing services of the facility, including:</p> <p>2) Overseeing the comprehensive assessment of the residents' needs, which include medically defined conditions and medical functional status, sensory and physical impairments, nutritional status and requirements, psychosocial status, discharge potential, dental condition, activities potential, rehabilitation potential, cognitive status, and drug therapy.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These requirements are not met evidenced by:</p> <p>Based on record review and interview, the facility failed to administer medication as prescribed by</p>	S9999		

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S9999	<p>Continued From page 11</p> <p>the physician upon transfer, for one of one residents (R132) reviewed for admission medication orders, in a sample of 24. This failure resulted in R132 becoming unresponsive and and developing a critically high sodium level and a critically low glucose level, requiring hospitalization.</p> <p>Findings include:</p> <p>A Hospital History and Physical dated 8/24/18, documents R132 has a history of Diabetes Insipidus and was receiving Desmopressin IV three times per day during the course of her hospitalization. 10/02/18 Hospital Discharge Orders list under "Discharge Medications" Desmopressin 3 mcg (Micrograms) to be given IV push every 8 hours.</p> <p>R132's Medication Administration Record (MAR) from 10/02/18 - 10/11/18 does not document Desmopressin as being an ordered medication or being given.</p> <p>Resident Progress notes, dated 10/11/18 at 1:55 pm document R132 was "not usual self", had low blood sugar, and physician orders were obtained to administer Glucagon 1mg and blood work to be drawn. R132's Resident Progress notes on 10/11/18 at 2:00 pm document "I was alerted that resident wasn't responding so I did a (respiratory check), gave my results to nurse. She stated that (R132's) blood sugar was low so glucagon was given and resident did start breathing at a faster rate but very shallow. (Peripheral Capillary Oxygen Saturation) maintained at 98%, but resident still did not respond to sternal rub. (R132) was then sent to the hospital."</p> <p>The 10/11/18 Hospital Admission Laboratory</p>	S9999		
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Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6005490</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>10/29/2018</b>
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NAME OF PROVIDER OR SUPPLIER  <b>GENERATIONS AT LINCOLN</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2202 NORTH KICKAPOO STREET LINCOLN, IL 62656</b>
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S9999	<p>Continued From page 12</p> <p>reports document R132 had a "critical high" sodium level of 178 mmol/L (normal rang 133 - 145 mmol/L) and "critical low" glucose level of 44 mg/dl (normal range of 70 - 105 mg/dl) at the time of her admission.</p> <p>A Hospital History and Physical, dated 10/11/18, documents, R132 "was brought in from (transferring hospital emergency room) for management of severe hypernatremia (elevated sodium level) of 180 mEq/L, Hypoglycemia (low blood sugar) of 31 mg/dL, elevated procalcitonin and a left lower lobe infiltrate." The History and Physical later documents, "(R132) has a history of central diabetes insipidus, for which she is taking Desmopressin. From records, she has not gotten Desmopressin since she has been admitted (to nursing home.)" Hospital notes, dated 10/12/18, documents "(R132) is severely hypernatremic and has abnormal renal function, azotemia from dehydration and/or from not receiving Desmopressin, which she was to have received in the nursing home." A Hospital Discharge Summary, dated 10/19/18, documents R132's Hypernatremia as resolved, and R132 was discharged back to the facility with orders to receive Desmopressin 0.1 mg (milligram) twice per day.</p> <p>On 10/25/18 at 10:00 am, V13 (Medical Director) stated the facility is responsible for pre-screening residents before they are transferred from the hospital, and part of that includes reviewing resident medication to determine if there are medication orders that need to be addressed. V13 stated R132 was admitted to the Hospital on 10/11/18 with a altered level of consciousness and high sodium level. V13 stated Desmopressin is a medication that can not be abruptly stopped and this would be the reason for R132 having</p>	S9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6005490</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>10/29/2018</b>
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NAME OF PROVIDER OR SUPPLIER  <b>GENERATIONS AT LINCOLN</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2202 NORTH KICKAPOO STREET LINCOLN, IL 62656</b>
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S9999	<p>Continued From page 13</p> <p>elevated sodium and low glucose levels on 10/11/18 and needing hospitalization. V13 stated, if the facility had contacted him regarding R132's order for Desmopressin to be given IV push, V13 could have ordered an alternate route that the facility staff could administer.</p> <p>On 10/24/18 at 8:05 am, V2 (Director of Nursing) stated the facility does not administer IV push medications; therefore, the admitting nurse should have clarified that order with the physician. V2 was unable to locate any documentation that the physician was contacted to clarify R132's order for Desmopressin or a physician's order to discontinue the medication (on 10/02/18) .</p> <p>On 10/25/18 at 10:32 am, V2 (Director Of Nursing) stated she will review the list of medications a resident is taking prior to their admission to the facility, but she "doesn't even look at them if they are IV push drugs" because the facility does not give those medications. V2 stated she would have expected the admitting nurse to clarify the order with a physician at the time of admission.</p> <p>On 10/24/18 at 12:30 pm, V25 (Consultant Pharmacist) stated he would expect nursing staff to contact the physician to clarify the order for Desmopressin, as there are alternate routes besides IV push that could have possibly been given to R132. V25 stated all resident medications are to be reconciled upon their admission to the facility and any in question would need to be addressed by the Physician. V25 stated these "circumstances put (R132's) safety at risk."</p>	S9999		
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Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  IL6005490	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  10/29/2018
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NAME OF PROVIDER OR SUPPLIER  GENERATIONS AT LINCOLN	STREET ADDRESS, CITY, STATE, ZIP CODE 2202 NORTH KICKAPOO STREET LINCOLN, IL 62656
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S9999	Continued From page 14  <p style="text-align: center;">( B )</p>	S9999		