

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6003255</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>08/28/2018</b>
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NAME OF PROVIDER OR SUPPLIER  <b>HELIA SOUTHBELT HEALTHCARE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>101 SOUTH BELT WEST BELLEVILLE, IL 62220</b>
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S 000	Initial Comments  Annual Health  statement of licensure violations	S 000		
S9999	Final Observations  Licensure 1 of 2 300.610a) 300.1210b) 300.1210d)5) 300.3240a)  Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting  Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal	S9999		

**Attachment A**  
**Statement of Licensure Violations**

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE <b>09/21/18</b>
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S9999	<p>Continued From page 1</p> <p>care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to assess and monitor the formation of pressure ulcers for 1 of 7 residents (R104) reviewed for pressure ulcers in the sample of 55. This failure resulted in R104 developing four unstageable pressure ulcers.</p> <p>Finding includes:</p> <p>On 8/24/18 at 8:15 AM, V9, Licensed Practical Nurse (LPN) completed R104's pressure ulcer treatment. V9 removed the undated dressing to R104's center back revealing a pressure ulcer</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>with a yellow colored center with red edges, and no drainage. V9 cleaned the pressure ulcer with normal saline, applied Santyl and border gauze, dated and initialed the dressing. V9 then removed a dated dressing to R104's coccyx, cleaned the area with normal saline, and applied Santyl, and covered it with a clean, dated, and initialed dressing. V9 was preparing to apply skin prep to R104's left heel, when it was brought to V9's attention that there was an open area to R104's left heel. V9 assessed the left heel, but failed to see the open area. V9 did not apply the skin prep. V9 then removed the right heel dressing, revealing a red, raw, open pressure ulcer. V9 applied hydrogel gauze and border gauze. V9 stated that she would hold the skin prep to the left heel and notify the physician for new orders, since the area was open.</p> <p>The facility wound report, Wound Type: Pressure, dated 07/28/2018 - 08/04/2018 and 08/04/2018 - 08/11/2018 does not document R104 on the report.</p> <p>The facility wound report, Wound Type: Pressure, dated 08/12/2018 - 08/18/2018 documents R104's pressure ulcer to the right heel, first observed on 8/16/18, measured 4.5 centimeters (cm) in length, 4.0 cm in width, and unable to determine depth of the wound. R104 also has a documented pressure ulcer to her coccyx, first observed on 8/16/18, measures 5.5 cm in length, 1.0 cm in width, no documented measurement for depth, and staged unstageable. No other wounds were documented on this report.</p> <p>The facility's undated Wound Information report documents an open wound to the coccyx and the right heel, evaluated on 08/16/2018 and first observed on 08/16/2018. Both are documented</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>as facility acquired. The coccyx pressure ulcer measured 5.5 centimeters (cm) by 1.0 and was unstageable. The Report documented the right heel pressure ulcer measured 4.5 cm by 4.0 cm unable to determine depth in cm (UTD cm), and is unstageable.</p> <p>The facility's undated Wound Information report documented an opened pressure ulcer to the coccyx, the right heel, and midback. The coccyx wound measured 5.5cm by 1.1cm and was unstageable. The Report documented R104's right heel pressure ulcer measures 3.1cm by 5.5cm and was unstageable. The Report documented R104's midback pressure ulcer was observed on 08/21/2018, and measured 3.5 cm by 1.7 cm and was unstageable. The Report documented this pressure ulcer was facility acquired.</p> <p>The facility's undated Wound Information report documented R104 had a pressure ulcer to the left heel, evaluated on 08/24/2018 and first observed on 08/24/2018, measures 0.3 cm by 0.3 cm with depth undetermined and unstageable, and is facility acquired.</p> <p>R104's Electronic Physician Order Sheet (POS) dated August 2018 documents in part, a diagnosis of heart failure, unspecified, chronic kidney disease, stage 4 (severe), type 2 diabetes and history of osteoarthritis. R104's Face Sheet documents R104 was admitted to the facility on 07/26/2018 at 02:04 PM.</p> <p>R104's Minimum Data Set (MDS) dated 08/02/2018 document R104's Brief Interview Mental Status (BIMS) of a score of 12 out of 15 (cognitively intact).</p> <p>R104's Care Plan with a start date of 08/15/2018</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>documents in part, "Resident has the potential for skin failure areas related to immobility and incontinence. Noted pressure area to Right heel with eschar present, Left heel soft, coccyx reddened, on admission, also buttocks reddened. 8/16/18 noted open area to coccyx. 8/21/18 noted Deep tissues injury to Right heel eschar off, open pressure area to mid thoracic region, and red area to Right medial foot. Treatment per Medical Doctor (MD) order.</p> <p>On 08/23/18 at 10:15 AM, R104 states "My feet are really bothering me today. My heels are really hurting me."</p> <p>On 08/21/2018 from 9:42 AM - 11:42 AM, R104 was sitting in her wheelchair with 2 pressure relieving boots on each foot. Both of R104's feet were on the pedals of the wheelchair directly with the boots. R104 is turned and positioned exactly at 11:42 AM (2 hours).</p> <p>On 08/23/2018 at 1:16 PM, R104 stated, "Both of my heels are really bothering me."</p> <p>On 08/24/2018 at 2:24 PM, V23, Physician stated, "Yes, due to (R104's) diagnosis and skin breakdown I would expect (R104) to be turned and repositioned less than 2 hours. The number one thing the facility can be doing for (R104's) pressure ulcers is turning and repositioning less and 2 hours is too much time for her."</p> <p>The Pressure Ulcer Policy dated April 2017 document in part, "It is the policy of the (Facility) to manage resident skin integrity through prevention, assessment, and implementation and evaluation of intervention. 3. Resident identified as risk on the Braden or Norton scale will have this addressed on their care plan and will have</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>interventions put in place for preventive measure. 9. It is the responsibility of the Administrator to review the Pressure Wound Report and Non Pressure Injury Report weekly."</p> <p>(B)</p> <p>Licensure 2 of 2 300.610a) 300.1210b) 300.3240a)</p> <p>Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>procedures:</p> <p>Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to assess/monitor and treat pain during treatments for 2 of 4 residents (R104 and R328) reviewed for pain in the sample of 55. This failure resulted in R104 and R328 calling out in extreme physical and emotional pain during treatments without staff intervention.</p> <p>Findings include:</p> <p>1. R104's Electronic Physician Order Sheet (POS) dated August 2018 documents in part, a diagnosis of heart failure, unspecified, chronic kidney disease, stage 4 (severe), type 2 diabetes and a history of osteoarthritis. R104's Face Sheet documents R107 was admitted to the facility on 07/26/2018 at 02:04 PM.</p> <p>R104's Minimum Data Set (MDS) dated 08/02/2018 document R104's Brief Interview Mental Status (BIMS) of a score of 12 out of 15 (cognitively intact).</p> <p>R104's Care Plan with a Start Date of 08/15/2018 documents in part, "Resident has potential for pain related to decreased mobility, and history of osteoarthritis. Resident has medications per Medical Doctor Order for pain relief if needed."</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>On 08/23/18 at 10:15 AM, R104 stated "My feet are really bothering me today. My heels are really hurting me."</p> <p>On 08/23/2018 at 1:16 PM, R104 stated, "Both of my heels are really bothering me."</p> <p>R104's Electronic Physician Order Sheet (POS) for the month of August 2018 does not document R104 is receiving any pain medication.</p> <p>On 08/23/2018 at 9:50 AM, V10, Licensed Practical Nurse (LPN) stated, "(R104) does not take any kind of pain medicine."</p> <p>On 08/23/18 at 1:20 PM V10 begins to remove the old dressing from R104's foot and R104 begins to scream. V10 stated, "Take a deep breath" and continues the treatment. R104 states again, "Oh my God that hurts so bad!" R107 lips are contracted during the entire treatment and R104's teeth are clenched down tight. V10 continues the treatment and then moves to the other foot. At no point is R104 asked if she would like any pain medication; R104 again screams out, "I know it is not your fault but that hurts so much." V10 continues without stopping and finished the treatment without asking R104 if she needed any pain medication and completed both feet without stopping or assessing for pain or seeking pain medication for R104.</p> <p>On 08/23/2018 at 1:32 PM, R104 stated, "Yes, I would like some type of pain medication during wound treatments. It is so painful if they could give me something to help with the pain I would appreciate it."</p> <p>On 08/23/2018 at 1:35 PM, V10 stated, I will call the doctor and request some pain medication for</p>	S9999		



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S9999	<p>Continued From page 8</p> <p>R107.</p> <p>On 08/24/2018 at 8:15 AM, R104 moaned and stated how bad this hurts when the right heel dressing was removed. V9, Licensed Practical Nurse (LPN) stated, "take deep breaths" and continues with the treatment on both feet.</p> <p>On 08/24/2018 at 8:15 AM, R104 stated, "No, they did not give me any medication before the treatment today. Yes, I would like some pain medication during those treatments I told them that yesterday."</p> <p>On 08/23/2018 at 1:35 PM, V10 is asked if she had called the Physician regarding pain medication for (R104) and V10 stated, "I will call the doctor tomorrow and see if I can get her something."</p> <p>R104's Electronic POS dated for August 2018 document an order for 325 milligrams of acetaminophen was obtained on 08/24/2018. No acetaminophen was documented as being given on the (Treatment Administration Records) TARS for R104 on 08/24/2018.</p> <p>On 08/28/2018 at 1:40 PM, R104 was asked to rate her pain with treatment on a scale of 1-10 with 10 being the highest and R104 rated her pain during treatment at a 10.</p> <p>2. R328' POS dated August 2018 documents in part, "Non-pressure chronic ulcer of unspecified part of right lower leg limited to breakdown of skin and Methicillin-resistant staphylococcus aureus (MRSA) in the wound."</p> <p>On 08/21/2018 R328's door has a sign posted stating "Contact Isolation Precautions."</p>	S9999		
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S9999	<p>Continued From page 9</p> <p>On 08/28/2018 V2, Director of Nursing (DON) stated, "(R328) was on contact isolation for MRSA in her wounds."</p> <p>R328's Treatment Administration Record (TARS) for the month of August documents cleanse bilateral lower extremity with saline solution and apply polysporin powder then santyl and wrap with elastic toes to knees daily and as needed. R328's TARS documents no acetaminophen or oral Tramadol was given to R328 for pain during the month of August.</p> <p>On 08/23/2018 at 1:40 PM. R328 had 2 elastic bandages on both legs. R328 was lying in bed. V10, Licensed Practical Nurse (LPN), began to remove the bandages and R328 began to moan, "Oh, Lord Jesus please help me, that hurts, that hurts!" R328 continued to cry out. Once the elastic bandages were removed there were bandages wrapped around R328's wounds. Some of the areas on the gauze were soaked with blood and the gauze was sticking to the area. As V10 began to remove the bandages they are sticking to the gauze and R328 again is crying out in pain stating, "Oh Lord Jesus. Please help me. Oh dear God, please help me!" V10 did not stop at any time or ask R328 if she wanted any medicine and continued to do treatments on R328's other leg. V10 did both legs without stopping or asking R328 if she would like any pain medication and R328 was crying out in pain during the entire treatment. V10 did not stop during treatment or assess pain at any time during this treatment.</p> <p>On 08/28/2018 at 1:16 PM, V2, Director of Nursing stated, "If a resident is experiencing pain, either verbal or nonverbal (crying, yelling out</p>	S9999		
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S9999	<p>Continued From page 10</p> <p>facial expressions, etc) I expect staff to stop treatment and assess for pain."</p> <p>The Pain Prevention and Treatment Policy dated October 2017 documents "To assess for, reduce the incidence of and the severity of pain and to help residents attain or maintain his or her highest practicable level of well-being and to prevent or manage pain to the extent possible. The facility will develop and implement a plan, using pharmacological and /nonpharmacological interventions to manage pain and/or try to prevent the pain consistent with the resident's goals. Pain Management- the assessment of pain and if appropriate, treatment in order to assure the needs of residents who experience the problems with pain are met. 2. Residents found to have pain as indicated by a score of greater than 5 on the Pain Observation Screen will be further assessed using the Comprehensive Pain Assessment. After completion of the assessment, the resident will receive interventions to reduce or alleviate the pain. These interventions may be non-pharmacological or pharmacological (with physician's order).</p> <p>(B)</p>	S9999		
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