

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6007074</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>10/18/2018</b>
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NAME OF PROVIDER OR SUPPLIER  <b>WOODBIDGE NURSING PAVILION</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2242 NORTH KEDZIE CHICAGO, IL 60647</b>
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S 000	Initial Comments  Complaint 1886548/IL106329	S 000		
S9999	<p>Final Observations</p> <p>Statement of Licensure Violations:</p> <p>300.610a) 300.1210b) 300.1210d)6 300.3240a)f)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each</p>	S9999	<p><b>Attachment A</b> <b>Statement of Licensure Violations</b></p>	

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

11/27/18

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S9999	<p>Continued From page 1</p> <p>resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: Section 300.3240 Abuse and Neglect</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident</p> <p>f) Resident as perpetrator of abuse. When an investigation of a report of suspected abuse of a resident indicates, based upon credible evidence, that another resident of the long-term care facility is the perpetrator of the abuse, that resident's condition shall be immediately evaluated to determine the most suitable therapy and placement for the resident, considering the safety of that resident as well as the safety of other residents and employees of the facility.</p> <p>These regulations are not met as evidence by:</p> <p>Based on interview and record review the facility failed follow their policy and procedures to prevent a wandering resident from being</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>physically attack involving 2 of 5 (R1, R2) residents reviewed for physical abuse. This failure resulted in R1 wandering into R2's room, where R2 physically attacked R1, R1 sustained multiple human bites and puncture wounds to upper extremities, scratches, and lacerations to the facial area.</p> <p>Findings include:</p> <p>R1 is 61 year old resident admitted to the facility on 5/28/18 for long term nursing care and rehabilitation. R1 has diagnoses of Atrial Fibrillation, Hypertension, Diabetes Mellitus, Alzheimer's Disease and Benign Prostatic Hypertrophy.</p> <p>A Social Service screening tool to determine the presentation of abuse and/or neglect factors assessment dated 7/12/18 conducted by the facility social worker shows R 1 assessed as "High risk for abuse and neglect. He needs to be monitored on a daily basis."</p> <p>Care Plans dated 7/13/18 show "(R1) is a wanderer, he tends to wander in the hallways and into other residents rooms. He does sun down in the afternoon, related to disoriented to place. Impaired safety awareness. (R1)'s safety will be maintained through review date."</p> <p>R2 is an 83 year old resident with diagnoses of Unspecified Mood Disorder, Peripheral Vascular Disease, Diabetes Mellitus, and Hypertension.</p> <p>Care Plans dated 10/12/18 show (R2), "History of Aggressive, Manipulative Behavior. (R2) has a history of aggressive, attention-seeking and/or manipulative behavior. The history includes conflicts/altercations with others threatening</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>behavior, Verbal and Physical aggression. Another Care Plan dated 4/20/18 shows interventions "Do not leave alone in bathroom; Dr. Called with an order for monitor closely; staff monitoring closely doing frequent rounds; resident monitored closely, staff monitoring and providing care."</p> <p>In addition R2 had previously assaulted a prior resident (R5) on 8/22/18. Nurses Notes dated 8/22/18 at 11:45 am states, "CNA attention were called by the noise in room. Upon entering the room (R5) was found on (R2)'s bed. R2 hitting R5 on the face and back."</p> <p>10/17/18 interview with V2 (DON-Director of Nursing) states, "Yes, I'm kind of familiar with what happened. That was considered a resident-to-resident abuse so the administrator (V1) did the investigation and reported it to your department. I will get you the report. I know the resident wandered into another resident's room and (R1) was hit, scratched and bit by (R2) that's all I really know about it."</p> <p>10/17/18 interview at 12:15 PM with V5 (CNA-Certied Nurses Aide) states, "I was working on the short side of the hall where (R2)'s room is. (R2) was my resident. (R1) I guess wandered into the room but I didn't see him. I just heard a noise, more like an outcry. (R2) was in the room standing by the wash basin in the room. Yes she can stand. By the time I got in the room (R1) was already outside of the room. I brought (R1) to the nurses's station to show the nurse (V5). I saw both of (R1)'s arms with scratches and teeth marks on both his arms and face. I called the nursing supervisor right away (V3).</p> <p>10/17/18 interview at 12:30 PM with V3 (Nursing</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>Supervisor) states, "I was on a different floor when I heard (V5-CNA) page me to come upstairs. I did not see what happened, I was there to assess the residents. I checked (R1) and he had both arms with bite marks and it was bleeding. You can actually see the teeth marks. There were three bite marks up and down both arms and they were bleeding. I cleansed the area with normal saline and covered them with 4x4's (gauze) and wrapped up his arms. It was bad. I checked with (R2) and asked V5 (CNA) to translate for me to see if she was okay too. We know (R1) wanders around but he is very harmless, It's (R2) that is the problem. (R2) is very angry, I don't know why. Even when we try to check her blood sugar she doesn't want it and she lashes out at staff. I recall she did the same thing about a month ago and she scratched someone else (R5)."</p> <p>Asked to describe R1's injuries, V3 stated, "(R1) had about 3 or 4 bite marks on each arm. It was shaped like teeth you know, curved like your mouth, and they were deep. He had a lot of scratches too all over his arms and face and had one bite mark on his face. I called the doctor right away and I was surprised he just ordered triple antibiotic and to monitor (R1). I thought the doctor was going to send him out to get a vaccination or something. Then we called both family members of (R1) and (R2)."</p> <p>Asked how this attack happened, V3 stated, "I don't know. I didn't see it but they should have been watching him."</p> <p>10/17/18 interview at 2:00 PM with V6 (RN-Registered Nurse) states, "I was at the nurse's station doing charting then the CNA (V5) came to me. I went right away to the area on the far end of the short side of the hall to (R2)'s room.</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>The nurses and I, we grabbed the hands of the male resident (R1). I saw this (altercation) from afar. I saw (R2) grabbing (R1). The CNA separated them. I went and help them separate them. I told one of the CNA's to bring (R1) back to his room and I assessed him. I saw scratches on the hands and bites on both hands and scratches on the face. I did see scratches but only on the hands. I saw bite marks, multiple bite marks. They were scantily bleeding. I paged the supervisor and she came right away. She treated the arm and did first aide. I paged the doctor and he ordered antibiotics.</p> <p>Asked when the last time he saw R1 walking the halls, "I saw him around 5:00 I think before dinner."</p> <p>Asked to clarify whether he saw the incident as it occurred, V6 stated, "Yes I saw it while I was sitting at the nursing station."</p> <p>Asked how this was possible as the attacked occurred in the room according to (V5), V6 revised his statement, "I saw both in the hall but I didn't see the actual attack."</p> <p>Asked again how V6 responded to the incident V6 stated, "I went right away and separated them."</p> <p>Asked to clarify if there was a second incident in the hall, V6 stated, "No I meant I was separating the two residents away."</p> <p>Asked if R1 was given anything for pain, V6 stated, "No, he didn't look like he was in pain."</p> <p>Asked if he were to be bitten multiple times if it would be painful, V6 stated, "Yes, it probably would be painful."</p> <p>Asked if he heard R1 screaming, V6 stated, "No I didn't hear anything."</p> <p>Tours conducted of the nursing floor on 10/17/18 at 11:30 AM and 10/18/18 at 10:30 AM show that the nursing station with only a clear view of the</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>long hall but no clear view of the short hall (where the R1 walked in to R2's room) especially if sitting at the station.</p> <p>Records review of Nurses Note dated 10/2/18 at 8:08 PM written by V6 states, "7:45 PM Resident wandering around the floor and co-female resident in front of door of her room (hallway) scratch and bite him on his two hands and left side of the face. Separated both resident by staff. Assessment done by writer and other parts of the body no injury noted. 7:55 PM Called MD to relay the incident and MD ordered to clean with NS (normal saline) and apply triple antibiotic ointment once daily until healed all affected areas. Augmentin 875 mg PO BID (by mouth twice daily) x 5 days. 8:05 PM Notified resident POA (Power of Attorney)."</p> <p>10/17/18 interview at 3:15 PM with V7 (CNA) states, "I did not witness it (the altercation) but I saw the residents on the floor after it. (R2) usually sits on the outside of her room. I saw (R1), he seemed calm but he looked upset and he looked pretty beat up. It was scary. I saw 2 bite marks on both this arms and his face was bleeding."</p> <p>10/17/18 interview at 3:20 PM with V8 (CNA) states, "(R2) is usually sitting outside her room a lot. She is aggressive. I saw (R1) with marks all over him but I did not see what happened. I just know she (R2) is mean."</p> <p>10/17/18 interview at 3:05 PM with V9 (CNA) states, "I was on break and did not see it at all. I just saw bite marks about 3 or 4 on his arms and his face was scratched up and bleeding. (R1) goes in and out of rooms, the nurses know this. I took (R1) back to his room and changed his diaper and then V6 (RN) came and saw him."</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>Records review of Nurses Note dated 10/2/18 at 8:06 PM written by V3 (nursing supervisor) states, "Notified by nurse on duty, that one of female resident attacked (R1), he was scratched in his face and teeth biting on both hands and arm which was bleeding. Staff separated both resident and applied first aid on him, when we asked (R2) stated, "(R1) came to my room and was watching me. I hit him to leave me alone. Asked why not use alarm, (R2) said, I forget everything. Doctor notified and explained the situation. Order was to apply antibiotic ointment on the area and keep monitoring him. We discussed to doctor because it was teeth biting do you want us to send to hospital, he said not not necessary. Order carried out. Patients wife notified, wife will come to facility in early morning , administrator notified, keep monitoring."</p> <p>10/18/18 at 11:34 AM with V10 (Physician) states, "I saw (R1) the next day. I put him on antibiotics and he didn't need to go to the hospital. I saw him also nine days ago. He did go home the next day and we provided home health for him and all.</p> <p>Asked to describe the wounds sustained by R1, V10 stated, "When I saw him nine days ago the wounds had healed. There were 5 or 6 bites on each arm. I was told by the nursing staff my patient was attacked by another resident." Asked if the puncture wounds would scar, V10 stated, "Well, like I said, they are healed now but maybe they will but eventually they will heal over."</p> <p>Asked attack was preventable, V10 stated, "I go to a lot of nursing homes and I see this often so I don't know."</p> <p>Asked how long it would take to R1 to have sustained all those injuries, V10 stated, "Well the</p>	S9999		



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S9999	<p>Continued From page 8</p> <p>facility only told me about the altercation and the injuries, but I suppose getting all those injuries, (R1) must have been in the other patients room for awhile and they probably should have kept a close eye on him, I suppose."</p> <p>MD visit note documented on 10/3/18 at 6:17 PM states, "Attending note: late entry. Patient was attack by another resident last night, patient was hit arms, bite hand and arm, A x O x 1, no agitation no fever. A human bites. Plan wound care/augmentin 875 mg xd. Antibiotic ointment. Patient to be discharged today with home health."</p> <p>Per V1 (Administrator) R2 was given an involuntary/judicial admission to be transferred out to the hospital on 10/2/18 due to the attack she incurred to R1. Involuntary discharge petition states, "Aggressive toward resident and started to teeth bit and scratch arms and face."Facility policy dated 1/2017 titled "Abuse Neglect, Exploitation, Prevention, Investigation, Reporting" states in part, but not limited to, "This facility affirms the right of our residents to be free from exploitation, mistreatment, abuse or neglect and misappropriation of resident property.</p> <p>Residents must not be abused by anyone, including, but not limited to , facility staff, other residents, consultants, contractors, volunteers, and other caregivers who provide care and services to residents on behalf of the facility, staff of other agencies serving the resident, family members, resident representative, legal guardians, friends, volunteers or other individuals.</p> <p>Abuse means any physical or mental injury or sexual assault inflicted upon a resident other than by accidental means in a facility. Abuse is the</p>	S9999		

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S9999	Continued From page 9  willful infliction of injury, unreasonable confinement, intimidation, or punishment with resulting physical harm, pain or mental anguish. This includes neglect. This assumes that all instances of abuse of all residents, irrespective of any mental or physical condition, even those in a coma, cause physical harm, pain or mental anguish. Physical abuse refers to the infliction of injury on a resident that occurs other than by accidental means this includes but is not limited to, hitting, slapping, pinching and kicking.  (B)	S9999			