

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6004287</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>07/12/2018</b>
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NAME OF PROVIDER OR SUPPLIER  <b>HERITAGE HEALTH-MOUNT STERLING</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>435 CAMDEN ROAD</b> <b>MOUNT STERLING, IL 62353</b>
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S 000	Initial Comments  Statement of Licensure Violations  Complaint Investigation 1824431/IL104004	S 000		
S9999	Final Observations  Statement of Licensure Violations  300.610a) 300.1210b) 300.1210d)6)  Section 300.610 Resident Care Policies  a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.	S9999	<p style="text-align: center;"><b>Attachment A</b> <b>Statement of Licensure Violations</b></p>	

Illinois Department of Public Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

08/08/18

Illinois Department of Public Health

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S9999	<p>Continued From page 1</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>These regulations were not met as evidenced by:</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>Based on observation, record review, and interview, the facility failed ensure skin protective interventions were utilized and failed to ensure safe transfer while using a mechanical lifting device for one of three residents (R1) reviewed for safe transfer in a sample of four.</p> <p>This failure resulted in a large skin tear leaving a layer of fatty tissue exposed without skin cover on the forearm.</p> <p>Findings include:</p> <p>R1's Progress Note dated 7/01/18 at 5:07 p.m., written by V11 (LPN - Licensed Practical Nurse) documents a CNA (Certified Nursing Assistant) came to V11 and reported R1 had received a skin tear during a transfer. V11 (LPN's) Progress Note states, "Noted a very large skin tear down to the fatty tissue on left forearm measuring approximately 10 cm (centimeter) by 8 cm. Pressure applied until (Physician) could be notified."</p> <p>On 7/11/18 at 9:20 a.m., V11 (LPN) stated V3 (CNA) and V13 (CNA) were transferring R1 from the bed to the chair with a mechanical lift when V4 (CNA) came from R1's room and stated V11 (LPN) needed to come to R1's room "Right now!". V11 (LPN) reported R1 was already in the chair when V11 arrived in R1's room. V11 indicated R1 had R1's left arm down in between (R1's) side and the wheelchair arm and was bleeding. V11 (LPN) stated both V4 and V13 (CNAs) reported R1 was cooperative with the transfer and they were not sure what happened but the injury to R1's left arm happened during R1's transfer. V11 indicated R1 has very fragile skin and gets frequent skin tears. V11 (LPN) stated, "It was pretty large. Ten centimeters right on top of the</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>left forearm. I held pressure on it. Cleaned it and called the doctor. I (used adhesive wound closure strips) the best I could and wrapped it. (V16 - Medical Director/R1's Attending Physician) said (V16) would be in (to see R1's arm)."</p> <p>On 7/11/18 at 12:13 p.m., V4 (CNA) stated V4 was working with V13 (CNA) to clean and dress R1 before R1 was transferred from the bed to a wheelchair. V4 stated, "(R1's a mechanical lift). (V13 CNA) and I put (R1) in the (mechanical lift) sling. (V13 CNA) ran the machine and I was behind the wheelchair with the back (of the wheelchair) laid back. When we got (R1) moved to the wheelchair I raised up the back of the wheelchair and went around to the front and seen that (R1's) (left) arm was between the wheelchair arm and (R1's) body. We didn't have the (geri) sleeves (arm protectors). We looked and looked all day and we couldn't find them. We looked in the closet, the bed, the dresser. Just couldn't find them. I went immediately and got the nurse (V11 LPN) and the nurse took over after that."</p> <p>On 7/11/18 at 12:51 p.m., V13 (CNA) stated, "We were getting (R1) up for supper. We put the sling on and I was standing in front of (R1). We lifted (R1) up and transferred (R1) over to the chair. We put (R1) down in the chair. (V4 CNA) pushed the back of (R1's) wheelchair up and when she did that (R1's) arm got caught or something and (R1) made a face. We both looked and noticed (R1's) arm was crumpled up under (R1). It was big horrible mess. (R1's) skin was torn between (R1's) elbow and wrist."</p> <p>On 7/12/18 at 12:10 p.m., V16 (Medical Director/R1's Attending Physician) stated, "(R1's) skin is paper thin. Typically, (R1's geri sleeves) have been on. I'm not sure why they weren't</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>then. The nurse did a good job (using adhesive wound closure strips) and saving what was there. Some of the skin was completely gone." A Physician Progress Note dated 7/01/18 documents, "(R1) with very bad skin tear to left forearm. It is not clear now this occurred. Nursing (used adhesive wound closure strips) the approximated parts, but large defect without skin. Large skin tear with denuded (area stripped of skin) fat-exposed layer of the left forearm. The distal and proximal forearm with skin tear, but these edges re-approximated with (adhesive wound closure strips). There is nothing to repair on the denuded portion. (Occlusive dressing), (adhesive wound closure strips) to the approximated edges. Wound cleanser each day. It will take a while to heal."</p> <p>On 7/11/18 at 9:35 a.m., V8 (LPN) provided wound care to R1's left forearm. R1's left forearm wound measures 10 cm by 8 cm with approximately sixty percent of the wound bed denuded (without a skin covering) with fatty tissue exposed. The proximal and distal ends of the wound have some skin covering with adhesive wound closures still in place. R1 grimaced slightly as V8 (LPN) cleansed the wound.</p> <p>R1's care plan dated 6/13/18 documents R1 has very fragile skin and is prone to getting skin tears. The care plan interventions to address this concern is an entry dated 8/22/18 stating, "Please apply (R1's) geri sleeves to (R1's) arms and legs daily to help prevent skin tears." On 7/12/18 at 9:30 a.m., V1 (Administrator) reported R1 has geri sleeves available and provided purchase orders dated 6/06/18 and 6/13/18 indicating protective arm sleeves were purchased for R1 on both dates. The manufacturer's information sheet for the protective arm sleeves states the</p>	S9999		
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S9999	Continued From page 5  product provides "Superior pressure and shear relief". On 7/11/18 at 2:59 p.m., V2 (DON - Director of Nursing) stated, "I was told (R1) did not have geri sleeves on. There is an extra pair."  (B)	S9999		
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