

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6009443	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 12/06/2023
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NAME OF PROVIDER OR SUPPLIER TRI-STATE VILLAGE NRSG & RHB	STREET ADDRESS, CITY, STATE, ZIP CODE 2500 EAST 175TH STREET LANSING, IL 60438
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S 000	Initial Comments Complaint Investigation: 2398669/IL165619	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210d)3) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.	S9999	Attachment A Statement of Licensure Violations	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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S9999	<p>Continued From page 1</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>These Regulations are not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to honor a resident's request to obtain assistance in obtaining the legal and/or social services necessary to have his guardianship status legally re-evaluated and maintain his highest practical well-being. This failure affected one (R1) of one resident reviewed for resident rights and has resulted in R1 suffering psychosocial harm as a result of not being able to leave the facility on pass status and having his phone taken away; this was further exhibited by R1 calling the police due to feelings of imprisonment.</p> <p>Findings include:</p> <p>R1 is a 47-year-old male who originally admitted to the facility on 3/9/23 with multiple diagnoses including but not limited to the following: hemiplegia, CHF, seizures, HTN, and CAD.</p> <p>Minimum Data Set (MDS) assessment dated 3/16/23 from admission shows that R1 had a Brief Interview of Mental State (BIMS) of a 14,</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>indicating resident was cognitively intact. Most recent MDS assessment dated 10/9/23, shows R1 has a BIMS of 15, and also indicating resident is cognitively intact.</p> <p>On 1/20/23, R1 was granted a temporary guardian, V25 (Family Member) due to R1 being in a medical induced coma and was unable to make decisions. On 5/2/23, V25 was granted permanent guardianship of resident.</p> <p>Progress note written by V14 (Social Service Director) states in part but not limited to the following: R1 shared their preference for community access. V14 reached out to V25 - legal resident guardian responsible for R1. V25 expressed her disagreement with the resident having community access.</p> <p>Progress note dated 10/20/23 states in part but not limited to the following: Police department on the unit stating that they were called by R1 with complaint that he was being held against his will. Made police officers aware that V25 is currently not giving R1 permission to leave the facility without her consent.</p> <p>Progress note written on 10/21/23 states in part but not limited to the following: R1 was observed trying to exit the facility to go to the grocery store. R1 informed that V25 denied resident request for community access. R1 stated "Police stated he could leave and comeback. R1 said I am going to call the police again."</p> <p>On 12/4/23 at 12:00PM, R1 was interviewed regarding community pass and guardianship. R1 stated he is frustrated and upset because V25 is not letting him leave the building. R1 said I do not feel as if V25 is looking out for my best interest.</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>R1 said we do not get along and did not get along prior to the guardianship. She turned off my phone and will not let me leave the building. R1 said they won't even let me go to Walmart which is in the same parking lot.</p> <p>R1 said I have talked to V14 (Social Service Director) in the past to let her know that I do not want V25 (Family Member) as my guardian and nothing is being done to help assist me. R1 said, I feel as if I do not need a guardian at this time, as I am not in the same state when it was originally put into place...When the guardian was assigned initially, I was in a medically induced coma and could not make decisions for myself at that time...Obviously that is not the case currently.</p> <p>12/4/23 at 12:55PM, V14 was interviewed regarding community pass access for R1. V14 said when R1 was in the hospital, he was non-decisional and V25 was elected to be his guardian. Sometimes R1 and V25 are on good terms and sometimes they are not. V14 said that R1 has expressed concern to her in the past, saying that he does not want her (V25) to be his guardian anymore. I instructed him that he could contact the ombudsman and/or legal aid for assistance.</p> <p>This surveyor requested documentation that V14 provided R1 with contact information to both the ombudsman and legal aid. It is to be noted that V14 documented that the contact information was given to R1 on 12/4/23 at 1:15PM, after this interview was conducted; no documentation prior to this date that R1 was being provided with assistance from the facility to dispute his guardianship status.</p> <p>12/4/23 at 2:45PM, R1 said, I never received any</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>contact information from V14 for legal aid or the ombudsman. I have not heard anything from V14 after expressing my concerns.</p> <p>On 12/6/23 at 11:50AM, V23 (Previous Nurse Practitioner) was interviewed regarding R1. V23 said, I did not participate in collecting data for his permanent guardianship. It is to be noted that V23 was R1's nurse practitioner at the time when the permanent guardianship was put into place on 5/2/23.</p> <p>12/4/23 at 2:10PM, V24 (Attorney) was interviewed regarding the process of guardianship. V24 said that at some point when the guardianship was instated, a judge had to declare the resident to be disabled. If a resident desires to terminate the guardianship, they would have to go through the process of filing a motion and potentially hiring an attorney to assist.</p> <p>It is to be noted that resident concern forms dated September 2023-present were reviewed. No concerns noted regarding community pass or guardianship from R1 were identified.</p> <p>Facility policy titled Resident's Rights with revision date of 10/2017 states in part but not limited to the following: Federal and state laws guarantee certain basic rights to all residents of this facility. These rights include but not limited to the resident's right to: voice grievances and have the facility respond to those grievances. Residents are entitled to exercise their rights and privileges to the fullest extent possible.</p> <p>(C)</p>	S9999		
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