

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6008379	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/28/2023
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NAME OF PROVIDER OR SUPPLIER PAVILION ON MAIN STREET, THE	STREET ADDRESS, CITY, STATE, ZIP CODE 515 NORTH MAIN SANDWICH, IL 60548
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S 000	Initial Comments Annual Licensure Survey	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210c) 300.1210d)1) 300.3210t) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p> <p>Section 300.3210 General</p> <p>t) The facility shall ensure that residents are not subjected to physical, verbal, sexual or psychological abuse, neglect, exploitation, or misappropriation of property.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to provide pain control for a resident with fractured ribs for 1 of 1 resident (R289) reviewed for pain. This failure resulted in R289 experiencing difficulty sleeping, difficulty participating in therapy and uncontrolled pain.</p> <p>The findings include:</p> <p>R289's face sheet showed she was admitted to the facility on 9/20/23 with diagnoses to include multiple fractures of ribs, left side, need for assistance with personal care, abnormalities of gait and mobility, opioid dependence, spinal stenosis, low back pain, and intervertebral disc</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>degeneration lumbar and lumbosacral region.</p> <p>R289's 9/20/23 Clinical Admission note entered at 7:19 PM showed R289 reported an aching and radiating pain to left lower back at a 4 on the pain scale with the frequency of the pain being constant.</p> <p>R289's care plan initiated 9/21/23 showed, "[R289] has acute/chronic pain related to disease process and multiple left rib fractures... [R289] will verbalize adequate relief of pain or ability to cope with incompletely relieved pain through the review date... Administer analgesia as per orders.... Evaluate the effectiveness of pain interventions per facility policy. Review for compliance, alleviating of symptoms, dosing schedules and resident satisfaction with results, impact on functional ability and impact on cognition."</p> <p>R289's September 2023 Physician Order Sheet showed R289 was admitted with an order for oxycodone-acetaminophen 10-325 (1 tablet) to be administered as needed every 4 hours for pain.</p> <p>R289's 9/20/23 Admission Summary entered at 8:07 PM showed, "Resident arrived to facility at 3:40 PM. Resident alert and oriented x 3... Resident admitted to the facility for therapy due to a fall at home. Resident does complain of pain to left ribs due to multiple non-displaced fractures of the 6-10 ribs..."</p> <p>On 9/28/23 at 10:29 AM, R289 said, "Over the weekend, I think it was Sunday (9/24/23). I had pain in my shoulder and side. I have 6 broken ribs. I guess they didn't get my oxycodone from the pharmacy. Then last night at bedtime I asked for my pain medication and they said they didn't</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>have it. They said there was not an order for the oxycodone so they gave me a muscle relaxer instead. I've been taking the oxycodone here so it didn't make sense. It was about 7-8 PM last night when I requested it for pain. I rated my pain at an 8 at that time. When I asked the nurse last night where the oxycodone was, she threw her hands up and walked out of my room. I didn't sleep last night so it was hard to do therapy this morning. I didn't sleep because I was in pain all night."</p> <p>On 9/28/23 at 11:07 AM, V8 RN (Registered Nurse) said R289 does have an order for oxycodone but she doesn't have any here (in the facility) currently. V8 said the sticker had been pulled so she believed it was reordered. V8 said the record showed it was last ordered on 9/28/23 (the day of this interview). V8 said the facility does have a supply of common medications from the pharmacy that she thought included oxycodone. At 1:28 PM, V8 said R289 still did not receive oxycodone. V8 said the NP (Nurse Practitioner) was in the facility today and said he had electronically sent in the prescription this morning. V8 said the NP was going to his office and was going to check and see what happened with the prescription. V8 said the nurses cannot take anything from the convenience supply without the prescription first so they were waiting for that. V8 confirmed R28 was still requesting the oxycodone at this time. V8 said, "Well, she has broken ribs so of course she is requesting it...."</p> <p>The facility's Controlled Drug Receipt/Record/Disposition Form for R289's supply of oxycodone showed a dose given on 9/24/23 at 5:48 AM was the last tablet of oxycodone available for R289 until the next pharmacy delivery.</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>The facility's pharmacy requisition dated 9/24/23 at 9:09 PM showed R289's supply of oxycodone was received at the facility (16 hours after R289's last dose was administered).</p> <p>The facility's Controlled Drug Receipt/Record/Disposition Form for R289's supply of oxycodone received on 9/24/23 at 9:09 PM showed R289's supply of oxycodone was exhausted again on 9/27/23 at 11:03 AM.</p> <p>R289's September 2023 eMAR (electronic Medication Administration Record) showed R289's last dose of oxycodone was given on 9/27/23 at 11:02 AM (approximately 26 hours prior).</p> <p>On 9/28/23 at 1:49 PM, V2 DON (Director of Nursing) said, "We typically reorder medications before they run out which is the goal. We have the [convenience supply] we can get medications out when that happens so we don't leave the resident without their medication. Sometimes we do need a new prescription. It is important to treat the resident's pain because it can cause a lot of other issues for the resident."</p> <p>The facility's policy and procedure revised 10/2020 showed, "Pain Assessment and Management; Purpose: The purposes of this procedure are to help the staff identify pain in the resident, and to develop interventions that are consistent with the resident's goals and needs and that address the underlying causes of pain...</p> <p>1. The pain management program is based on a facility-wide commitment to resident comfort. 2. "Pain Management" is defined as the process of alleviating the resident's pain to a level that is acceptable to the resident and is based on his or her clinical condition and established treatment</p>	S9999		

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