

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6002141	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/13/2023
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NAME OF PROVIDER OR SUPPLIER COUNTRY HEALTH	STREET ADDRESS, CITY, STATE, ZIP CODE 2304 C R 3000 N GIFFORD, IL 61847
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S 000	Initial Comments Annual Licensure Survey	S 000		
S9999	Final Observations Statement of Licensure Violations 1 of 2: 300.610a) 300.1210b) 300.1210d)1)2)3) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to provide effective pain control and positioning aids for R50. The facility also failed to follow physician orders for R44. R44 and R50 are two of two hospice residents reviewed from a total sample list of 36. These failures resulted in R50 experiencing uncontrolled pain by grimacing, moaning, and closing her eyes while wound treatments were performed on a stage three and an unstageable wound.</p> <p>Findings include:</p> <p>1.) The facility "Hospice Patient Care Coordination Policy" dated 7/2005 documents that coordination of care and services will be completed between the facility and the Hospice provider using the interdisciplinary process of the facility.</p> <p>The facility provided, the hospice company agreement dated 2/7/22, documents "Hospice</p>	S9999			

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S9999	<p>Continued From page 2</p> <p>responsibilities including but not limited to; providing medical direction and management of the Hospice Patient, nursing, counseling, including spiritual, dietary and bereavement; social work, therapy as needed, medical supplies and drugs necessary for the palliation of pain and symptoms associated with the terminal illness and related conditions."</p> <p>R50's undated diagnosis sheet documents a diagnosis of Alzheimer's dementia. R50's minimum data set dated 8/21/23 documents severe cognitive impairment.</p> <p>R50's physician orders dated 8/30/23 documents a regular diet with pureed consistency. R50's physician orders dated 8/2/23 documents, "(Name of Hospice) to evaluate and treat."</p> <p>R50's physician orders document and order dated 9/2/23 for Tylenol 325 milligrams x 2 for pain.</p> <p>R50's pain assessment dated 9/6/23 documents pain with wound care rated by staff of a 5/10.</p> <p>R50's physician orders dated 9/2/23 document wound dressing changes daily on R50's coccyx and right ankle.</p> <p>R50's physician orders dated 9/8/23 documents to provide a wet to dry dressing twice daily on R50's coccyx and right ankle.</p> <p>On 9/11/23 at 1:49PM, R50 was sitting in the common area in a reclining wheelchair with R50's head raised approximately six inches off the headrest without anything supporting R50's head.</p> <p>On 9/13/23 at 8:42AM, R50 was observed lying in bed with her head raised approximately three</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>inches away from the pillow without anything supporting her head.</p> <p>On 9/12/23 at 1:30PM, R50 was sitting in the common area and V16 (Registered Nurse/RN) stated, "We asked hospice to get her a chair, but this one doesn't fit her at all, she looks uncomfortable."</p> <p>On 9/13/23 at 8:51AM, V3 (Wound Nurse) provided wound care to R50. R50 had a stage three ulcer on the coccyx approximately the size of a quarter that was cleansed with saline and then a wet to dry dressing was applied. Prior to placing the wet to dry dressing in R50's coccyx, R50 was resting quietly. When the wet to dry dressing was applied into the coccyx wound, R50 grimaced and began breathing more rapidly. R50's unstageable right ankle wound was full of slough and a black spot. When this wound was cleansed, R50 grimaced, closed her eyes, began to breathe heavier and moaned.</p> <p>On 9/13/23 at 9:05AM, V3 stated, "I've been asking hospice for a couple of weeks for better pain control for (R50). She is definitely in pain. I can tell from the grimacing. We have Tylenol for her, but that just isn't enough."</p> <p>On 9/13/23 at 9:10AM, V2 (Director of Nursing) said that there was a new hospice nurse for the facility and that the hospice company wasn't responsive to facility requests. "I don't know why we didn't contact the Medical Director and I don't know why they didn't give us a comfort pack with morphine."</p> <p>On 9/13/23 at 9:15AM, V1 (Administrator) said that the facility does not fill the hospice comfort kits which include Morphine unless the resident</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>has an immediate need for pain control. "I can't answer to why the primary care provider wasn't contacted for pain control."</p> <p>On 9/13/23 at 9:30AM, V27 (Hospice Registered Nurse) stated, "There was an order on our end for liquid morphine and the rest of the comfort pack. All of our hospice patients get that. I do not understand why the facility didn't ask us for morphine if they didn't think that they had the order. Of course (R50) should have been medicated with something stronger. It was harmful for (R50's) pain not to be controlled."</p> <p>2.) R44's Physician Order dated 2/15/23 documents to apply compression hose daily for edema and remove at night. There is no documentation in R44's medical record that R44 refuses to wear the compression hose.</p> <p>On 9/11/23 at 10:05 AM, R44 was sitting in a wheelchair in the dining area. R44 had on regular socks and was not wearing compression hose to R44's bilateral lower extremities. At 10:48 AM R44 was sitting in R44's recliner in R44's room and R44 was not wearing compression hose. At 11:53 AM R44 was sitting in the dining room and at 3:40 PM R44 was sitting in the lounge area. R44 was not wearing compression hose. On 9/12/23 at 8:29 AM R44 was sitting in the dining room and R44 was not wearing compression hose.</p> <p>On 9/12/23 at 11:40 AM, V20 (Licensed Practical Nurse) stated R44 has an order to wear compression hose for edema and R44 has been compliant with wearing them. V20 stated no one has reported to V20 on 9/11/23 or 9/12/23 that R44 refused to wear the compression hose. V20 stated V20 will have a Certified Nursing Assistant</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <ol style="list-style-type: none"> 1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered. 2) All treatments and procedures shall be administered as ordered by the physician. 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record. <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to identify significant weight loss, prevent significant weight loss, develop/implement a care plan including interventions for weight loss, implement nutritional interventions/recommendations, timely implement physician's orders, and report significant weight loss to the physician and registered dietitian for two of five residents (R45,</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>R83) reviewed for nutrition in the sample list of 36. These failures resulted in R45 experiencing a severe weight loss of 13.73 % (percent) in four months.</p> <p>Findings include:</p> <p>The facility's Weight Management Policy and Procedure with revised date of February 2016 documents residents will be weighed at least monthly or more frequently if warranted, residents will be monitored for significant weight changes, weights will be compared at least monthly, dietary staff will review the Weight and Vitals Exception Report weekly, significant weight loss will be addressed at the time identified, significant weight loss will be reported to the dietitian and physician, and the dietitian recommends nutritional interventions to the physician.</p> <p>The facility's Dietitian Recommendation Process dated January 2022 documents the dietitian will document recommendations in the medical record, the Director of Nursing (DON) and Food and Nutrition Services Manager are responsible for implementing the recommendations, the DON will obtain physician orders for the recommendations, and responses should be obtained within two to three days.</p> <p>The facility's Nutrition Documentation policy dated January 2022 documents the Food and Nutrition Services Manager and Dietitian are responsible for documenting the resident's nutritional care to ensure residents receive appropriate/timely nutritional care and interventions. This policy documents the DON and Food and Nutrition Services Manager will refer residents to the dietitian upon admission/readmission, annually, and with significant weight changes or nutritional</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>problems.</p> <p>1.) On 9/11/23 at 10:20 AM R45 stated R45's food is ground up and R45 does not like that. R45 has lost weight but was unsure how much weight R45 had lost. R45 stated R45 had "stomach flu" symptoms last week. R45 was lying in bed and appeared thin.</p> <p>On 9/11/23 at 12:35 PM R45's noon meal contained ground taco meat, peas, carrots, and pureed chocolate cake. On 9/11/23 at 1:25 PM R45 had ate all R45's lunch but a few bites of meat and carrots. On 9/12/23 at 8:43 AM R45's breakfast tray contained pureed breakfast casserole, diced peaches, oatmeal, and yogurt. On 9/12/23 at 12:18 PM R45 stated R45 did not like the pureed breakfast casserole and did not care for the way it looks since it is pureed. R45 stated R45 ate half of the oatmeal, half of the yogurt, and bites of peaches, and then R45 felt full. R45 stated the nurses give R45 a nutritional supplement three times a day, R45 likes the supplement and drinks all the supplement. On 09/12/23 at 12:33 PM R45's noon meal contained noodles, ground meat with tomato sauce, green beans, diced peaches and pears, and pureed garlic bread. At 1:07 PM R45 ate all the green beans, 75% of the meat, half of the fruit, and none of the garlic bread. R45 stated R45 is very nauseated.</p> <p>R45's Weight Log documents R45's weight as 134 lbs. on 5/8/23 (admission date), 128.6 on 5/22/23, 127.2 on 5/29/23 (5.07% loss since 5/8), 125 on 6/1/23 (6.72% loss since 5/8), 124.4 on 7/1/23 (7.16% since 5/8), 119.6 on 8/1/23 (10.75 % loss since 5/8), 115.6 on 9/1/23 (13.73 % loss since 5/8 and 7.52% since 6/1/23), and 116 on 9/7/23. There are no documented weights</p>	S9999			

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S9999	<p>Continued From page 9</p> <p>between 7/1/23 and 8/1/23, and between 8/10/23 and 9/1/23.</p> <p>R45's Minimum Data Set dated 8/14/23 does not identify R45's significant weight loss. R45's Care Plan dated 5/8/23 documents R45 is at risk for altered nutrition and receives supplements to aid in weight/skin. This care plan includes interventions to monitor intakes, monitor weights monthly or as needed, report changes/issues to the director of nursing (DON), refer to dietitian and speech therapy as needed, and administer supplements as ordered. This care plan does not identify R45's significant weight loss or any new interventions after 5/18/23.</p> <p>R45's May-September 2023 Medication Administration Records (MARs) document nutritional supplement 60 milliliters (ml) twice daily from 5/31/23-7/21/23, 90 ml twice daily from 7/21/23-9/6/23, and 90 ml three times daily implemented on 9/6/23 for weight loss.</p> <p>R45's Dietitian Assessment dated 5/26/23 documents R45 has gradual weight loss of 4% since admission, has depression and Dysphagia (difficulty swallowing), and R45's diet is soft, and bite sized. Goals include stabilizing weight with less than 5% change within a one-month period. This assessment includes a recommendation for nutritional supplement 60 ml twice daily to aid in weight stabilization. This supplement was not implemented until five days later 5/31/23, after R45's weight loss was 5.07% (significant).</p> <p>R45's Speech Therapy Discharge Summary dated 6/19/23 completed by V23 (Speech Therapist) documents R45 received speech therapy from 5/10/23-6/19/23. R45 has limited intake, avoids therapy, and would benefit from a</p>	S9999		
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S9999	<p>Continued From page 10</p> <p>referral to ENT (Ear Nose Throat) physician or GI (Gastroenterologist) due to difficulty with esophageal issues, vomiting, and feeling of fullness during intakes. R45's Speech Therapy Speech Language Pathology (SLP) Evaluation and Plan of Treatment dated 8/16/23 and completed by V23 (SLP), documents R45 was evaluated per R45's request for diet upgrade and reports of recent nausea and epigastric pain. R45 feels GI pain is related to R45's diet texture. R45 has feelings of esophageal pressure, nausea, and painful swallowing. R45 was evaluated for Dysphagia and noted to have a swallowing disorder involving the pharyngeal and esophageal phases. This evaluation includes a recommendation for Dysphagia treatment, speech therapy is not warranted, and R45 could benefit from a GI consult for further evaluation.</p> <p>There is no documentation in R45's medical record that a referral was made for a GI or ENT consult. There is no documentation that R45's significant weight loss noted on 8/1/23 was identified and reported to a physician and V25 (Registered Dietitian). There is no documentation that R45's weight loss was evaluated by a physician/practitioner after 7/21/23 until 8/28/23, that R45 was evaluated by V25 after 7/10/23, or that new nutritional interventions were implemented after 7/21/23 until 9/6/23.</p> <p>R45's Progress Note dated 7/19/23 documents R45 was evaluated for chronic disease management and notes R45 has occasional vomiting associated with reflux, currently asymptomatic, and denied esophageal/abdominal discomfort. This note documents R45 had a 9.6 lb. weight loss since admission, receives nutritional supplement 60 ml twice daily, and intakes vary 25-75%. Orders include decreasing</p>	S9999		

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S9999	<p>Continued From page 11</p> <p>R45's Carafate to 1 gram before meals twice daily with ongoing monitoring and if tolerated the medication will be to reduce at the next scheduled visit and increase the nutritional supplement to 90 ml three times daily.</p> <p>R45's Progress Note dated 8/28/23 and recorded by V24 (Nurse Practitioner/NP) documents R45 was evaluated for persistent GI issues and weight loss. R45 reported having reflux daily, not eating much, and vomiting after meals. This note documents nursing staff feels R45's problems worsened when R45's Carafate was decreased approximately 1-2 months ago, and speech therapy recommended referral for GI consult. V24 gave orders to increase R45's Carafate back to three times daily before meals, increase nutritional supplement 90 ml three times daily, obtain Complete Metabolic Panel (CMP), Complete Blood Count (CBC), B12 Level, Iron/Total Iron Binding Capacity (TIBC), and Thyroid Stimulating Hormone (TSH), and weekly weights. This note is documented as being uploaded into R45's electronic medical record on 8/29/23. V24's orders from 8/28/23 were not implemented until 9/6/23 and R45's CMP was not scheduled until 9/14/23.</p> <p>R45's Nursing Notes document the following: On 7/10/23 R45 was evaluated by the dietitian, R45 was trending weight loss that was not significant, and there were no recommendations at that time. On 8/4/23 dietary notes that R45 triggered for a significant weight loss over 180 days, R45 does not like R45's diet, continues supplements, and continue to monitor. On 8/17/23 R45 complained of nausea. On 8/18/23 dietary notes R45 does not like R45's diet and intakes vary between 25-50% of meals. On 8/19/23 R45 did not eat breakfast and lunch and complained of stomach</p>	S9999		

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S9999	Continued From page 12 issues. On 8/21/23 R45 reported GI issues and V24 NP was notified of GI consult. V24 to decide if GI consult appropriate at this time. On 9/11/23 at 11:27 AM R45 reported feeling better since the increase in Carafate last week and denied any nausea. On 9/11/23 at 1:32 PM V24 NP evaluated R45 and ordered Zofran (antinausea) 4 milligrams (mg) daily 30-60 minutes before lunch, increase nutritional supplement to 120 ml three times daily, and draw CMP on 9/14/23. On 9/12/23 at 12:35 PM V21 (Certified Nursing Assistant/CNA) stated R45's appetite has not been good, and R45 says R45 is full or that R45's stomach is upset. V21 stated R45's appetite decline has been gradual over the last few weeks. On 9/12/23 at 1:57 PM V4 (MDS Coordinator) stated V1 (Administrator), V3 (Infection Preventionist), and V4 have access to obtain V24's orders from (electronic record system) after V24's visits. V4 stated V24's orders are then given to the nurses to implement. V4 stated there was an issue with V24's orders on 8/28/23 not being implemented due to an unidentified staff person was viewing the orders which caused the orders to "disappear" and no longer show up in (electronic record system). The CMP ordered in August was not resubmitted by V24, and therefor was missed. Yesterday V24 resent the order for the CMP, and it is scheduled to be drawn on 9/14/23. V4 confirmed R45 has not had a GI consult since R45 admitted to the facility. V4 stated V24 increased R45's Carafate and gave orders for laboratory tests on 8/28/23. V4 stated R45's electronic medical record system did not identify R45's significant weight loss and that is why it was not coded correctly on R45's MDS, and V4 confirmed R45's care plan was not	S9999		

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S9999	<p>Continued From page 13</p> <p>updated to reflect significant weight loss and new interventions.</p> <p>On 9/12/23 at 2:53 PM V2 (Director of Nurses/DON) stated there was an issue with V24's orders not being implemented, and last week V2 requested that from now on V24 communicate V24's orders verbally to the nurses or V2. V2 stated prior to that, V3 or V4 were obtaining V24's orders from (electronic record system). V2 stated V25 (Registered Dietitian/RD) rounded at the facility yesterday, and V2 had to ask V25 on V25's process for communicating V25's recommendations to the facility. V2 stated V25 sends V25's recommendations by electronic mail to the DON. On 9/12/23 at 3:38 PM V2 stated V2 followed up and V25 was not sending V25's recommendations to V2. V2 stated both V2 and V25 are new to their positions. V2 stated V2 is now going to have V25 send the recommendations to V28 (Dietary Manager). V2 stated there was a lot of changes in both the nurse management and dietary departments. V2 stated these are key staff for this area (weight loss), and V28 has been working as a cook a lot of the time. V2 stated R45 was referred to V24 on 8/21/23 regarding the GI consult. V2 stated there is no follow up documentation of the consults/referrals.</p> <p>On 9/13/23 at 9:47 AM V25 (RD) stated V25's employment began as of July 2023 and V25 last rounded at the facility on 9/11/23. V25 stated V28 (Dietary Manager) provides a list of weights, significant weight changes, and new admissions for V25. V25 stated V25 reviews the weights documented in the resident's electronic medical record. V25 stated V25's visits and evaluations are noted in a progress note in the resident's electronic medical record. V25 stated V25 and</p>	S9999		

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S9999	Continued From page 14 the physician should be notified of significant weight loss. V25 stated V25 sends V25's recommendations to the administrator, dietary manager, and DON at the end of V25's visits via electronic mail. V25 expects V25's recommendations to be implemented within a week, about the time it takes for physician approval. V25 confirmed that the sooner the recommendations are implemented, the sooner it could help with weight stabilization. V25 was asked if V25 would have recommended anything additional for R45's weight loss after 7/10/23. V25 stated if V25 had been notified, V25 would have increased R45's nutritional supplement to three times daily since R45 continued to have further weight loss and decreased appetite. V25 stated if the electronic medical record did not flag R45's significant weight loss, then that is likely why V25 missed it. V25 stated residents should be weighed at least monthly and weekly for four weeks if trending weight loss, and if the weight does not stabilize then weekly weights should be continued. On 9/13/23 at 10:24 AM V22 (SLP) stated R45's speech therapy treatments focused on swallowing and possibly improving intakes. V22 stated R45 admitted on a certain type of diet and has not consumed a lot historically. V22 stated V22 was trying to assess the best way to meet R45's nutritional needs and V22 recommended a GI consult, and this was reported to the floor nurse that day. V22 stated V22 thinks R45's issue is more of a GI issue rather than a speech therapy issue, and V22 could benefit from a GI consult. V22 stated R45 reported feeling nauseated and not wanting to eat due to feeling like R45 will vomit. V22 stated that is not a Dysphagia symptom and needs to be investigated further by a GI specialist.	S9999			

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S9999	Continued From page 15 On 9/13/23 at 10:58 AM V1 (Administrator) confirmed all documentation that could be located regarding R45's weight loss, notification of physician and dietitian, nutritional evaluations and interventions was provided. On 9/13/23 at 11:02 AM V24 (NP) stated significant weight loss should be reported to the physician/NP so that interventions can be ordered. V24 stated approximately 3 weeks ago V22 told V24 that R45's problems were not related to swallowing issues, it was more related to R45 feeling full/nauseated, and V24 adjusted R45's medications and ordered laboratory tests. V24 stated all V24's orders did not get implemented right away due to an issue with the orders being checked in the electronic system by someone at the corporate level. V24 stated V24 resubmitted V24's orders from 8/28/23 on 9/6/23. V24 stated generally V24's orders should be implemented within 24 hours. V24 stated R45's nutritional supplement was increased and R45 likes the supplement. V24 stated R45 was last evaluated by GI on 4/20/22 and V24 wanted to evaluate R45's laboratory results and response to medication changes prior to referring R45 to a GI specialist. V24 stated increasing R45's nutritional supplement sooner (prior to 9/6/23) could have stabilized R45's weight and prevented additional weight loss. 2.) R83's Care plan initiated 8/10/23 documents the following diagnoses: Gastroesophageal Reflux Disease (GERD), Chronic Peptic Ulcer, Depression, Abdominal Pain, Dementia, and Anxiety. R83 is at risk for altered nutrition due to diagnosis of dementia, reflux disease. This Care Plan also documents "R83 is on a regular diet, self feeds to some extent but needs verbal cues	S9999		

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S9999	<p>Continued From page 16</p> <p>and reminders to eat, will eat meals in the supervised dining room to get that assistance, weight is at low end of range, supplements provided as ordered."</p> <p>R83's Weight and Vital Signs record documents on 8/10/2023 R83 weighed 104.6 lbs. (pounds). On 8/16/202 R83 weighed 99.4 pounds which is a -4.97 % (percent) weight loss in six days. There is no documentation the physician was ever notified of this weight loss.</p> <p>R83's Registered Dietitian Admission Assessment dated 8/14/23 by V25 (Registered Dietitian) documents 85-year-old resident admitted on a Regular Diet. Ht 62" (inches) Weights: 8/4 100.4# (pounds), 8/10 104.6# -4.2# since admission, Body Mass Index 18.4-under weight for age. Intakes 50-75% with improvement noted per nursing notes. (R83) is independent at meals per nursing notes. Labs: 8/23 Within Normal Limits with glucose 129(High). Medications: reviewed. Skin: Left femur incision treated, no other red or open areas noted per nursing notes. (R83) at nutrition risk for unavoidable weight loss and decreased appetite due to diagnoses of Dementia, GERD, Fractured Femur, Amnesia, Peptic Ulcer Disease and Advanced Age. Recommend adding (frozen nutritional supplement) twice daily due to weights, intakes, and healing. Diet with supplement adequate to meet estimated needs with 50-100% of meals to meet estimated needs to maintain/gain weight. Continue to honor any food preferences noted. Providing milk twice daily and Vitamin C juice daily. Continue to offer Menu Alternative when intakes less than 50% at meals. Continue to encourage fluids and intakes, but respect resident's right to refuse. Recommend Multiple Vitamin for optimal nutrition. Continue to monitor</p>	S9999			

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S9999	Continued From page 17 weights, intakes, labs, skin/healing. Refer to Registered Dietitian as needed." On 9/12/23 at 11:47AM R83 ate 75% of lunch. No frozen nutritional supplement or milk was offered until prompted. R83 was not on the list in kitchen for resident receiving a frozen nutritional supplement. V28 (Dietary Manager) stated, "I don't think (R83) gets milk unless (R83) wants milk or a (frozen nutritional supplement)." On 9/12/23 at 2:00PM V2 (DON) verified that "the dietitian's order recommendation for (frozen nutritional supplement) and milk should have been followed and the physician should have been notified of (R83's) significant weight loss." "B"	S9999			